

Situation Reports · Press Releases · ERC Key Messages · Evaluation Reports · Brochures · Regional Funding Updates · Meeting Schedules · Newsletters · OCHA Annual Report · Humanitarian Bulletins · Contact Lists · ReliefWeb · IRIN Films · FTS · Op-eds · Humanitarian Snapshot Maps · Reference Maps · OCHA Films · Funding Graphics · OCHA on Messages · Location Maps · Flash Appeals · Speeches · Policy and Studies Series · Thematic Maps · CERF website · Operational Maps · Organizational Graphics · RedHum · Virtual OSOCC · IRIN website · IRIN Photo Archive · Survey of Surveys · Humanitarian Updates · OCHA Online · Consolidated Appeals · Situation Reports · Press Releases · ERC Key Messages · Evaluation Reports · Brochures · Regional Funding Updates · Meeting Schedules · Newsletters · OCHA Annual Report · Humanitarian Bulletins · Contact Lists · ReliefWeb · IRIN Films · FTS · Op-eds · Humanitarian Snapshot Maps · Reference Maps · OCHA Films · Funding Graphics · OCHA on Messages · Location Maps · Flash Appeals · Speeches · Policy and Studies Series · Thematic Maps · CERF website · Operational Maps · Organizational Graphics · RedHum · Virtual OSOCC · IRIN website · IRIN Photo Archive · Survey of Surveys · Humanitarian Updates · OCHA Online · Consolidated Appeals · Situation Reports · Press Releases · ERC Key Messages · Evaluation Reports · Brochures · Regional Funding Updates · Meeting Schedules · Newsletters · OCHA Annual Report · Humanitarian Bulletins · Contact Lists · ReliefWeb · IRIN Films · FTS · Op-eds · Humanitarian Snapshot Maps · Reference Maps

# OCHA GLOBAL PRODUCT CATALOGUE



**OCHA**

# Introduction

The mandate of the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) is to mobilize and coordinate effective and principled humanitarian action in partnership with national and international actors. We do this through five core functions: coordination, policy, advocacy, information management and humanitarian financing.

One of the key ways that OCHA provides value to the humanitarian community across all of its core function is through the provision of information. While our partners may provide in-depth reporting on a specific sector, OCHA is responsible for providing the big picture of the entire humanitarian environment.

In an effort to be a more consistent and predictable provider of information, OCHA has worked to define what products are available at what interval. We have also improved the quality of the content and enhanced the visual design and layout of key products.

This Product Catalogue provides an overview of every type of OCHA information product, publication, map and graphic, film and website. All of the products are listed by group in alphabetical order. The entries include each product's purpose, frequency and distribution method. The website entries include a section on the services they provide.

We hope that the Product Catalogue makes it easier for our audiences to find the information they need to support insight and decision-making. We will be working to improve our distribution mechanisms over the coming months so that all products are shared through easily accessible communications channels. We also hope to offer specific Country and Regional Office catalogues in the future.

Please send any comments or questions to the OCHA Reporting Unit at [ochareporting@un.org](mailto:ochareporting@un.org).

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# INFORMATION PRODUCTS

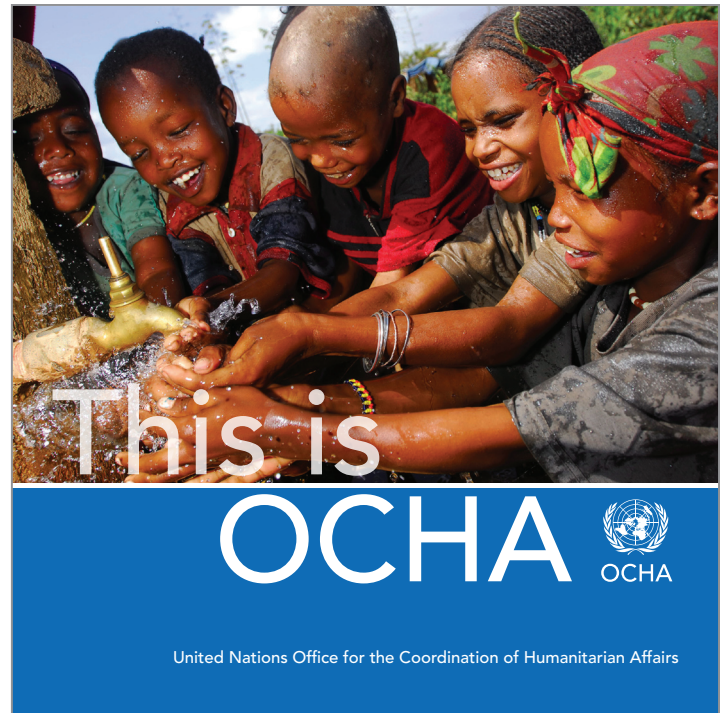
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Speeches  
Survey of Surveys



# Brochures

## PURPOSE

Brochures provide a concise and easy-to-read overview of various aspects of OCHA's work. They explain the Consolidated Appeals Process, the International Search and Rescue Advisory Group, Civil-Military Coordination and OCHA's Emergency Services Branch, among other things. *This is OCHA* provides a short history of OCHA and its mandate. It is the organization's flagship brochure.



## FREQUENCY

Brochures are developed on an ad hoc basis and updated as required.

## DISTRIBUTION

OCHA staff distribute brochures in hard copy format at meetings and events. *This is OCHA* is available on OCHA Online.

# Contact Lists

Contact List		Haiti - OCHA Haiti Earthquake, 30-Apr-2010		OCHA			
Organization/ Acronym	First Name	Last Name	Functional Title	Cluster	Location	Email	Phone
Channel 4 News	Helene	Helene	Producer		HTI- Port-au-Prince		+44 7775918428 3434
Channel 4 News	Job	Rabkin	Producer		HTI- 3ème Martissant	Job.rabkin@itn.co.uk	+1 202 352 5002
Channel 4 News	xxx	xxx	xxx	NU	HTI- Delmas		990001122
ACTION AID	Alice	Jean Baptiste			HTI- 3ème Martissant	alice.jeanbaptiste@actionaid.org	
ACDED	Jean Baptiste	Edme		ED	HTI- Jacmel	jedme2005@yahoo.fr	3752 4068
ACDED	Michel Claude	Erick		ED	HTI- Jacmel	Claude200990@yahoo.fr	57333342
ACDED	Michel Claude	Erick		ED	HTI- Marigot	Claude200990@yahoo.fr	57333342
ACDED	Michel Claude	Erick		ED	HTI- Marigot	Claude200990@yahoo.fr	57333342
ACDED	Michel Claude	Erick		ED	HTI- Cayes- Jacmel	Claude200990@yahoo.fr	57333342
ACDED	Paul Lormiens	Gérard		ED	HTI- Jacmel	Gpl234@yahoo.fr	37709910
ACDED	Paul Lormiens	Gérard		ED	HTI- Marigot	Gpl234@yahoo.fr	37709910
ACDED	Paul Lormiens	Gérard		ED	HTI- Cayes- Jacmel	Gpl234@yahoo.fr	37709910
ACDI	Jean Stephane	Couture			HTI- SUD- EST	acdi- cida.gc.ca	3675 1311
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ACDI	Sevge	Koskine			HTI- 3ème Martissant	sevge.kiskinen@acdi- cida.gc.ca	
ACDI	Jean	Luis Florence	Coordinador Adjunto Pades	HE	HTI- 3ème Martissant	jean_luis@hotmail.com	35571105
Action Contre la Faim	William	Dufoucq			HTI- 3ème Martissant	willamdufourcq@hotmail.com	
Americares Foundation	Rachel	Granger	Director		HTI	rgranger@americares.org	12032526661 34860656
Americares Foundation	Brian	Hoyer	Manager of Emergency Response		HTI	bhoyer@americares.org	2034281613 34836237
Action Contre la Faim	Noreus	Jean BonHeur	Engueuteur		HTI- 3ème Martissant	moreusj@yahoo.fr	3484- 8604 3480- 6830
Action Contre la Faim	Olivier	Le Guillou			HTI- 3ème Martissant	calm_haiti@ht.missions.acf.org	

(AG) Agriculture, (CO) Coordination, (CP) Child Protection, (ED) Education, (EN) Environment, (ER) Early Recovery, (ET) Emergency Telecommunications, (FA) Food Aid, (GBV) Gender Based Violence, (HE) Health, (IM) Information Management, (LO) Logistics, (MU) Multi-Sector, (NU) Nutrition, (PR) Protection, (S&N) Shelter & NFI, (WA) WASH

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## PURPOSE

Contact Lists provide the name, organization, location, e-mail and telephone number for actors working in an operational environment, including rapid-onset and chronic emergencies. Contacts are organized and provided to clients by cluster lead, thematic sector, location, or by the most useful information detail. The lists are a simple yet useful coordination tool.

## FREQUENCY

Contact Lists are issued and updated as required.

## DISTRIBUTION

Contact Lists are distributed at the country level through an OCHA web platform or information kiosk. To find specific country or emergency Contact Lists, go to OCHA's country and regional office websites through <http://ochaonline.un.org/> or e-mail Andrew Alspach at [alspach@un.org](mailto:alspach@un.org).

# ERC Key Messages

## PURPOSE

ERC Key Messages provide strategic communications advice on issues related to an acute crisis or chronic emergency. They are developed on behalf of the ERC in his/her role as chief advocate and enable the humanitarian community to speak with a unified voice.

## FREQUENCY

ERC Key Messages are issued as needed when the humanitarian response to a particular emergency is affected by political complexities and the situation attracts, or has the potential to attract, significant media attention.

United Nations  Nations Unies

ERC Key Messages  
Yemen Issue #1  
11 January 2010

### I. Key Messages

1. The humanitarian and donor communities need to be prepared for a long-haul effort in Yemen. Since the latest bout of fighting between the Government and rebels in the north began in July 2009, the humanitarian consequences of this five year crisis have become progressively more serious, and difficult to reverse.
2. The relief effort must continue to focus on improving conditions for the increasing number of IDPs as well as host communities; and on those trapped in Sa'ada Governorate where the worst of the fighting is taking place.
3. Around 200,000 IDPs are currently registered for assistance, mainly women and children. Less than a quarter of IDPs are located in camps, while the rest are staying with host families and communities or settling spontaneously in areas with little basic infrastructure or clean water. As the conflict becomes more protracted, pressure is increasing on both displaced and host communities, where access to basic services is poor.
4. Tens of thousands of affected people, particularly in Sa'ada Governorate, are estimated to be beyond the reach of humanitarian organizations. Insecurity and the remoteness of the locations where hostilities are on-going inevitably limit access. More must be done by all parties to the conflict to end attacks on civilians, aid workers and relief convoys and to ensure full respect for international humanitarian law. People must be able to move away from conflict areas, and the humanitarian community must not be obstructed in its efforts to reach those in need.
5. Yemen's humanitarian problems are exacerbated by the underlying extreme poverty in many parts of the country. Humanitarian and development actors must partner with the Government to ensure sustainable solutions are found to the root causes of deprivation in Yemen. We should also keep in mind the refugee population in Yemen, notably the large numbers of Somalis and Ethiopians.
6. The humanitarian community in Yemen needs additional funding as it responds to the worsening crisis. On 1 December, an appeal was launched for \$177 million to cover life-saving humanitarian activities

*- For internal use only -*

## DISTRIBUTION

If you would like to be added or deleted from the ERC Key Messages mailing list, please email [ochareporting@un.org](mailto:ochareporting@un.org) with key messages in the subject line. ERC Key Messages are not publicly available on any OCHA website.

# Evaluation Reports

## PURPOSE


Evaluation Reports provide an assessment of the relevance, efficiency and impact of key aspects of the humanitarian system in order to improve learning and accountability. They can be OCHA specific or inter-agency focused.

Past topics have included the Cluster Approach Evaluation (2007 and 2009), a Review of OCHA Emergency Response Funds (2007), a Two-Year Evaluation of the Central Emergency Response Fund (2008), and an Inter-Agency Real Time Evaluation of the Response to Cyclone Nargis in Myanmar (2009).


Evaluation Reports are managed by OCHA's Evaluation and Studies Section, but undertaken by independent external consultants.

## FREQUENCY

Evaluations are initiated by the General Assembly, the Inter-Agency Standing Committee, the Under-Secretary-General for Humanitarian Affairs or by OCHA's Senior Management Team.



urgence  
réhabilitation  
développement



global public policy institute

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Inception Report

## Cluster Approach Evaluation Phase 2

**Evaluation Team (GPPi and Groupe URD): Julia Steets, François Grünewald, Andrea Binder, Véronique de Geoffroy, Domitille Kauffmann, Susanna Krüger, Claudia Meier, Bonaventure Sokpoh**


**Project Manager (OCHA): Claude Hilfiker**

August 27th, 2009

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[www.gppi.net](http://www.gppi.net)

## DISTRIBUTION

Evaluation Reports are available on OCHA Online and ReliefWeb. For more information on Evaluation Reports, e-mail [ochaesu@un.org](mailto:ochaesu@un.org).



# Humanitarian Bulletins


## PURPOSE

Humanitarian Bulletins provide a summary of humanitarian activities within a short period of time, typically one or two weeks. They cover overall developments and key cluster/sector response activities, and are generally four to five pages long. Unlike Situation Reports, which are produced in response to acute crises, Humanitarian Bulletins do not cover the needs, response and gaps of each cluster.

Humanitarian Bulletins are currently produced by OCHA Country Offices in Colombia, the Democratic Republic of the Congo, Ethiopia, Haiti, Niger and Somalia. Although it is not called a Bulletin, the OCHA office in the occupied Palestinian territory produces a weekly Protection of Civilians report.

## FREQUENCY

Humanitarian Bulletins are produced weekly or every other week.

**Bulletin d'Information Humanitaire** 

N°10 Période du 06 au 12 avril 2010

Prochain bulletin vers le 19 avril 2010.

**Faits Majeurs :**

- Lancement du Plan d'Action Humanitaire d'Urgence pour le Niger le 07 avril à Genève
- Des écoles de Zinder enregistrent de forts taux d'abandons scolaires suite au départ de familles entières dans le contexte actuel d'insécurité alimentaire
- Méningite/rougeole: double épidémie dans la CU de Zinder.

**I. CONTEXTE**

Le Chef de l'Etat Djibo Salou a procédé le 8 avril 2010 à l'installation officielle du Conseil Consultatif National (CCN) composé de 131 membres issus de différentes couches socio - professionnelles du pays un comité de 19 membres chargé de la rédaction des textes fondamentaux (la constitution et le code électoral) et un conseil constitutionnel chargé du contrôle de la régularité et de la transparence du référendum et des élections présidentielles et locales à venir. L'un des missions du CCN est de donner son avis sur les textes fondamentaux et de faire des suggestions concernant la mise en place d'une commission électorale et les dates des prochaines élections. Sa première session ordinaire s'est ouverte le 12 avril.

Le lancement du Plan d'Action Humanitaire d'Urgence pour la lutte contre l'insécurité alimentaire a eu lieu le 7 avril au Palais des Nations Unies à Genève, en présence de la Coordinatrice Humanitaire du Niger, du Chef de Bureau d'OCHA et de plus de 40 pays membres. Plusieurs promesses de financement ont été enregistrées. Ce plan requiert 190 millions de dollars dont 133 millions restent à financer. Il comprend les projets de neuf ONG et de cinq agences des Nations Unies. Le lancement a été suivi d'une conférence de presse à New York et à Genève.

**II. SITUATION HUMANITAIRE**

**A- SÉCURITÉ ALIMENTAIRE :**

Suite à l'appel lancé par le gouvernement, le Royaume du Maroc a fait un don de 11t de médicaments et de plus de 93t de vivres (riz, maïs, d'huile, lait en poudre, sardines et sucre). Ce don est accompagné d'une somme de 300 millions de FCFA dont la moitié aurait été mise à la disposition de la CCA. L'Union Economique et Monétaire Ouest Africaine (UEMOA) a apporté une contribution de 200 millions de FCFA au Niger.

**Tillabéri :** le CICR prévoit une assistance alimentaire de 5500t de céréales au profit de 4000 familles de Ouallam et Filingué, sur une période de huit mois. Un appui de 34t de semences est également prévu en faveur de 1000 à 1400 ménages.

**Situation pastorale :** selon le SIM, une baisse des présentations et des prix des animaux a été constatée sur les marchés à Bétil en mars. Par rapport au mois de février, une baisse des prix comprise entre 3 et 27% selon les espèces a été relevée. Par ailleurs, des foyers de clavelée (variole bovine) ont été déclarés par le Ministère de l'Agriculture et de l'élevage dans les régions de Tahoua et Zinder. Les services techniques de l'élevage mènent une large couverture vaccinale pour éradiquer la maladie.

**AGADEZ :** le 9 avril, la région d'Agadez a clôturé son opération de vente de céréales à prix modéré avec 938t de céréales.

**Assistance :** pour participer à l'atténuation de la crise à Agadez, le CICR prévoit une assistance alimentaire de 3000t de céréales qui s'étendra sur six mois au profit de 8000 familles. Par ailleurs, l'opération CFW de réhabilitation de la digue d'Alercès a démarré le 6 avril pour une durée de 27 jours en faveur de 50 personnes.

La DREIA informe que la campagne de vaccination des bovins et des ovins a pris fin le 30 mars. Environ 61% des bovins et 17 % des ovins ont été vaccinés. Cette campagne n'a pu couvrir la totalité des animaux en raison de sa durée limitée et du manque de moyens logistiques et financiers de la DREIA.

**DIFFA :** La plupart des activités prévues dans le Plan de Soutien du gouvernement ont démarré à Diffa : vente de céréales à prix modérés (4 908t pour 274 440 personnes), CFW pour la fixation des dunes (113.629.245 FCFA pour 604ha de dunes fixées), prise en charge nutritionnelle (35 000 enfants attendus).

Bureau de la Coordination des Affaires Humanitaires - (OCHA Niger), 267, rue des Dallols, Quartier plateau I, Niamey Niger  
<http://ochaonline.un.org/niger>

## DISTRIBUTION

All Country Office reports can be accessed via their respective websites, which are available through OCHA Online under 'Where We Work'. They are also available on ReliefWeb. For more information, e-mail [ochareporting@un.org](mailto:ochareporting@un.org).

# Humanitarian Updates

## PURPOSE

Humanitarian Updates provide a comprehensive look at humanitarian activities over a one- or two-month period. They generally include a situation overview, updates on key thematic/sectoral issues or geographic regions, funding status and upcoming events. Graphs and charts are often included to show trends with the humanitarian environment.

Humanitarian Updates are currently produced by OCHA Country Offices in Afghanistan, Chad, Guinea, Nepal, the occupied Palestinian territory, Pakistan, the Philippines, Sudan, Yemen and Zimbabwe. They are also produced by two OCHA Regional Offices: the Regional Office in the Middle East, North Africa and Central Asia, and the Regional Office for West and Central Africa.

## FREQUENCY

Humanitarian Updates are produced monthly or every other month.

**Monthly Humanitarian Update**  **February 2010**

**Key Points**

- Measles deaths escalate to 110.
- Teachers' strike affects 75% of country's schools.
- New cholera outbreak reported.
- CAP 2010 still under-funded.

**I. Situation Overview**

The humanitarian situation in Zimbabwe continues to record notable changes in comparison to early 2009.

Improvements such as a significant reduction in the number of cholera cases and people needing food aid, compared to 2009 as reflected in the current 2010 Consolidated Appeal (CAP) requirement of US\$378 million, are well worth noting.

There is, however, need to remain cautious as the humanitarian situation is still precarious and therefore vulnerable to sudden shocks.

The dry spell, experienced by parts of the country from mid-December 2009 to February 2010, has raised concerns as it may affect food security. According to the First Round Crop and Livestock Assessment report released in February 2010, although the area planted for maize increased by 14% from 1,507,968 Ha in 2008/9 to 1,723,990 Ha in 2009/10, about 200,574 Ha, representing 11.6% of area planted is a write off because of the dry spell. The humanitarian community continues to monitor the situation and is prepared to address possible food shortages.

However, it is concerning that the main instrument for this kind of support, the CAP, is largely under-funded and may therefore not fulfil its intentions. By end of February, only US\$5 million, representing 1.3% of the requirement, had been committed.

Meanwhile, issues that need urgent interventions continue to arise. For example, the strike by civil servants, escalation of measles cases and deaths and the resurgence of cholera are all cause for concern and reflect the continued need for humanitarian assistance.

*The mission of the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) is to mobilize and coordinate effective and principled humanitarian action in partnership with national and international actors.*

While acknowledging the steps that are taking place towards recovery, it is imperative to recognise these persistent humanitarian gaps. To this end, a balance between humanitarian and early recovery activities is essential.

Consequently, the humanitarian community continues to work with the Government of Zimbabwe (GoZ) to assist vulnerable communities and consolidate the gains made so far, while preparing for the inevitable transition towards early recovery. The current CAP includes early recovery and "humanitarian plus" interventions which, although of a recovery nature, are considered time-critical and life-saving in the context of Zimbabwe.

The humanitarian community continues to appeal to donors to support the CAP in order to fortify progress while placing the country on track for recovery. Lack of funding at this crucial time could derail progress made between the latter part of 2009 and now.

**II. Humanitarian Needs and Response**

**Health**

Disease outbreaks flared up with new cholera and more measles deaths and cases being reported. These had been under control for the latter part of 2009 and early 2010.

The number of deaths related to measles more than doubled, rising to 110 by end of February, compared to 50 at the end of January 2010. Of these 107, representing 97% of the total, occurred within the community. A total 256 cases were confirmed to be IgM positive out of 968 blood specimens received by the polio-measles laboratory. Altogether 1,482

## DISTRIBUTION

All Country and Regional Office reports can be accessed via their respective websites, which are available through OCHA Online under 'Where We Work'. They are also available on ReliefWeb. For more information, e-mail [ochareporting@un.org](mailto:ochareporting@un.org).

# Meeting Schedules

**Meeting Schedule**  
Monday 12 May – Sunday 18 May  
Cyclone Nargis, Bangkok



	Monday 12 May	Tuesday 13 May	Wednesday 14 May	Thursday 15 May	Friday 16 May	Saturday 17 May	Sunday 18 May
	10:00 Health Cluster 12:30 IASC Coordination Meeting 14:00 Donor Meeting 16:00 Logistic Cluster	15:00 WASH Cluster 15:00 Early Recovery Cluster	10:00 Information Management 17:00 Education Cluster	15:00 WASH Cluster	14:00 Donor Meeting 16:00 Logistic Cluster	15:00 WASH Cluster 15:00 Early Recovery Cluster	14:00 Donor Meeting 16:00 Logistic Cluster

Cluster	Location	Invitation	Chair	Contact
Health Cluster	 Who Meeting Room Secretary Building 3, 4 <sup>th</sup> Floor Rajdamnern Nok Avenue Bangkok, 10200, Thailand	Open	WHO	Dr. Arun K Malik Tel +(66) 2 590 1524, +(66) 2 590 1520, +(66) 2 5918198 <a href="mailto:malik@searo.who.int">malik@searo.who.int</a>
IASC Coordination Meeting	UNCC Building, 1 <sup>st</sup> Floor, Meeting Room A Rajdamnern Nok Avenue Bangkok, 10200, Thailand	Invitation	OCHA	Sebastian Rhodes Stampa (OCHA) Tel +(66) 2288 2424 <a href="mailto:rhodesstampa@un.org">rhodesstampa@un.org</a>
Donor Meeting	UNCC Building, 1 <sup>st</sup> Floor, Meeting Room A Rajdamnern Nok Avenue Bangkok, 10200, Thailand	Open	DERC	Sebastian Rhodes Stampa (OCHA) Tel +(66) 2288 2424 <a href="mailto:rhodesstampa@un.org">rhodesstampa@un.org</a>
Logistics	 WFP Office in Bangkok Unit Nr. 2, 7 <sup>th</sup> Floor, Wave Place Building Nr. 55 Wireless Road Lumpini, Patumwan Bangkok 10330, Thailand	Open	WFP	Kevin Howley (WFP) Tel +(39) 340 5605 726 <a href="mailto:Kevin.howley@wfp.org">Kevin.howley@wfp.org</a>
WASH Cluster	 UNICEF Regional Office 19 Phra Ait Road Chanasongkram, Phra Nakorn Bangkok 10200, Thailand	Open	UNICEF	Roberto Saltori (UNICEF) Tel +(66) 2 356 9237 <a href="mailto:rsaltori@unicef.org">rsaltori@unicef.org</a>
Early Recovery Cluster	 United Nations Development Programme GPO Box 618 Bangkok, 10501, Thailand	Open	UNDP	Bobbie Joe Callahan (UNDP) Tel +(66) 2 356 9121 <a href="mailto:bjcallan@undp.org">bjcallan@undp.org</a>
Information Management	UNOCHA ROAP Office UNCC Building, 2 <sup>nd</sup> Floor Rajdamnern Nok Avenue Bangkok, 10200, Thailand	Open	OCHA	Brendan McDonald <a href="mailto:mcdonald@un.org">mcdonald@un.org</a>
Education Cluster	 Save the Children Office 14 <sup>th</sup> Floor, Maneeya South Tower 518/5 Ploenchit Road, Lumpini, Patumwan Bangkok 10330, Thailand	Invitation	UNICEF	Cliff Meyers (UNICEF) Tel +(66) 2 356 9200 ext. 9421 <a href="mailto:cmeyers@unicef.org">cmeyers@unicef.org</a>

Please send revisions to: [Your 3w website address here]. The current schedule can be downloaded from [Your 3w website address here]. Page 1 of 1

## PURPOSE

Meeting Schedules provide the time, location and function of all meetings taking place in an operational environment, including rapid-onset and chronic emergencies. They are a simple yet useful coordination tool.

## FREQUENCY

Meeting Schedules are issued and updated as required.

## DISTRIBUTION

Meeting Schedules are mainly distributed at the country level through an OCHA web platform or information kiosk. To find specific country or emergency Meeting Schedules, visit OCHA's country and regional office websites through <http://ochaonline.un.org/> or e-mail Andrew Alspach at [alspach@un.org](mailto:alspach@un.org).

# Newsletters

## PURPOSE

Newsletters provide a brief, periodic update on the work of a specific OCHA entity or fund. Although a complete list of all OCHA Newsletters is not yet available, they are produced by the Environmental Emergencies Unit, the Stand-By Partnership Programme, the Gender Advisory Team, and the OCHA Brussels Liaison Office.

The Central Emergency Response Fund (CERF) Newsletter provides a summary of funding allocations by country, sector, agency and emergency type. It also highlights CERF policy issues and major trends in humanitarian funding.

## FREQUENCY

Newsletters are produced on a periodic basis. The CERF Newsletter is produced quarterly.



The Central Emergency Response Fund (CERF) is a humanitarian fund established by the United Nations to enable more timely and reliable humanitarian assistance to those affected by natural disasters and armed conflicts. CERF was approved by consensus by the United Nations General Assembly on 15 December 2005 to achieve the following objectives:

- promote early action and response to reduce loss of life;
- enhance response to time-critical requirements; and
- strengthen core elements of humanitarian response in underfunded crises.

Grants from CERF are made through rapid response or underfunded grants. Rapid response grants are made in response to sudden onset emergencies or rapidly deteriorating conditions in an existing emergency. Underfunded grants support activities within existing humanitarian response efforts that have not attracted sufficient resources.

CERF is funded through the voluntary contributions of Governments and private sector organizations such as corporations, individuals, and NGOs.

CERF was created by all nations, for all potential victims of disasters. It represents a real chance to provide predictable and equitable funding to those affected by natural disasters and other humanitarian emergencies.

This newsletter provides a quarterly overview of the income and expenditure of CERF. Since inception, CERF has committed more than \$1.6 billion to humanitarian agencies working in 77 countries and territories.

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<http://cerf.un.org>

## Summary

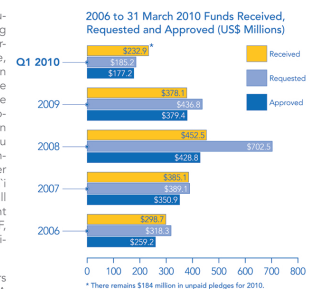
The first quarter of 2010 was the busiest quarter in CERF's history. Some US\$177 million was committed before the end of March 2010. CERF is more than \$50 million ahead of last year's pace and nearly \$25 million ahead of 2008's pace, when CERF disbursed a record \$429 million for the year. While 2009 was marked by a relative paucity of major natural disasters, the first quarter of 2010 saw CERF respond to the effects of natural disasters in Haiti, Chile, Mongolia, Bolivia and elsewhere.

Jefferies, a major global securities and investment banking firm, became the largest corporate donor to CERF to date, with a generous contribution of \$1 million in the immediate aftermath of the earthquake in Haiti. PricewaterhouseCoopers (PWC), the Western Union Foundation (WUF), the Abu Dhabi National Energy Company PJSC (TAQA), Alexander Bodini Foundation and Baha'i International Community, all of whom have been consistent corporate donors for CERF, also made significant contributions this first quarter.

Notable new private donors for 2010 are Skanska USA Building Inc., Latin American Development Foundation, Bilken Holding AS and Daystar Christian Centre. Generous contributions have also been received from a Korean fan club of Kim Hyun Joong, customers of HSBC bank and employees of Endesa Group. In addition, CERF received numerous donations from individuals, totalling more than \$39,000, in the aftermath of the earthquake in Haiti.

In 2010, CERF has added six new Member States and one Observer as supporters of the Fund. The Russian Federation (\$2 million), Ukraine (\$503,000), and Singapore (\$30,000) made first-time contributions. The Central African Republic (\$197,000), Mauritania (\$3,800) and Madagascar (\$2,000) also made their first contributions to CERF in 2010 and joined the growing list of 32 countries that have both given to CERF and received funds from CERF. A total of 118 Member and Observer States have given to the Fund since its inception.

Several donors increased their contributions in 2010, including Norway, Belgium, China and Japan. The United States reaffirmed its commitment to CERF by doubling their 2008 donation of \$5 million to \$10 million in 2010.



## DISTRIBUTION

To find out more about OCHA Newsletters, e-mail [ochareporting@un.org](mailto:ochareporting@un.org). The CERF Newsletter is e-mailed to subscribers and available on the CERF website (<http://cerf.un.org>).

# OCHA on Messages

## PURPOSE

OCHA on Messages (OOMs) help staff and humanitarian partners to communicate OCHA's position on key issues. Topics include access, humanitarian principles, integration and internal displacement, among others. Each document includes the same headings: What is the issue?; What is the role of OCHA?; What does OCHA say?; and To find out more. OOMs also include case studies and relevant quotes by senior officials.

## FREQUENCY

OOMs are produced throughout the year and updated as required.

OCHA on Message:  
Humanitarian Principles

### What are Humanitarian Principles?

Humanitarian principles provide the fundamental foundations for humanitarian action.

Humanitarian principles are central to establishing and maintaining access to affected populations whether in the context of a natural disaster, an armed conflict or a complex emergency. Promoting compliance with humanitarian principles in humanitarian response is an essential element of effective humanitarian coordination. It is also central to the role of OCHA.

#### Humanitarian Principles

Humanity	Neutrality	Impartiality	Operational independence
Human suffering must be addressed wherever it is found. The purpose of humanitarian action is to protect life and health and ensure respect for human beings.	Humanitarian actors must not take sides in hostilities or engage in controversies of a political, racial, religious or ideological nature.	Humanitarian action must be carried out on the basis of need alone, giving priority to the most urgent cases of distress and making no distinctions on the basis of nationality, race, gender, religious belief, class or political opinions.	Humanitarian action must be autonomous from the political, economic, military or other objectives that any actor may hold with regard to areas where humanitarian action is being implemented.

The central role of these principles in the United Nations humanitarian work is formally enshrined in two resolutions by the General Assembly. The first three principles are endorsed in General Assembly Resolution 46/182, which was passed in 1991. This is also the resolution that established the role of the Emergency Relief Coordinator (ERC). The fourth principle was added in 2004 under Resolution 58/114.

Commitment to humanitarian principles is also expressed at an institutional level by the vast majority of humanitarian organizations. In addition, 481 organizations globally are signatory to the Red Cross/NGO Code of Conduct for operations in disasters, which includes a commitment to adhere to these humanitarian principles<sup>1</sup>.


Humanitarian principles have practical operational relevance. Much humanitarian action

*"The moral authority of the United Nations depends on its ability to help people most in need and it must do so with the highest ethical standards and professionalism."*

Secretary-General  
Ban Ki-moon,  
Council of Foreign Relations,  
New York, May 2006

1 www.ifrc.org - list of signatories. Note that the Red Cross/NGO Code of Conduct includes principles beyond the core four principles endorsed by the General Assembly. In addition, humanitarian organizations may find that some of these additional principles have particular meaning in certain contexts (for example, "participation" is often cited as an important humanitarian principle). However, for UN humanitarian agencies, these principles are considered to be the essential ones. Conceptually, many other principles can be linked back to the four endorsed by the General Assembly.

OCHA on Message is an internal reference product to enable staff to communicate OCHA's position on key issues. For more information contact the Reporting Unit at [ochareporting@un.org](mailto:ochareporting@un.org)



OCHA

## DISTRIBUTION

OOMs are circulated through various distribution lists for humanitarian partners, Member States and staff. To be added to a distribution list, e-mail [ochareporting@un.org](mailto:ochareporting@un.org). They are also available on OCHA Online.

# Op-eds

## PURPOSE

Op-eds communicate the key advocacy messages of the Under-Secretary-General for Humanitarian Affairs on a specific country or theme through prominent media outlets. The op-eds are typically about 800 words. Past topics have included the situation in Gaza, the need for preparedness for the Caribbean hurricane season, the humanitarian implications of climate change and the need for continued donor support for humanitarian operations in Somalia.

They are translated into multiple languages and reprinted in print and online media after initial publication.

## FREQUENCY

Op-eds are produced as required.

15/12/2009  
December 15 2009 | Last updated 3 minutes ago

gulfnews.com  
Opinions | Columnists

Share this article  
undefined

### Yemen faces a grave humanitarian crisis

Recent political conflict has only added to the financial problems and food shortages

By John Holmes, Special to Gulf News  
Published: 00:00 December 16, 2009

**GULF NEWS**




Image Credit: Luis Vazquez/Gulf News

The humanitarian crisis that has unfolded in Yemen as a result of conflict between government forces and Al Houthi rebels in the north of the country needs urgent attention.

In this complex and deeply tribal country, where there are said to be more than twice as many guns as people, the potential for further instability is great, yet the humanitarian consequences of this crisis have received surprisingly little attention from the international community, not just since the latest bout of fighting started in August, but for some years now.

In terms of numbers, it may read as a relatively small-scale emergency. The UN estimates that a total of 175,000 people have so far been displaced by consecutive rounds of fighting since 2004.

[gulfnews.com/.../yemen-faces-a-grave-...](http://gulfnews.com/.../yemen-faces-a-grave-...)

## DISTRIBUTION

Once printed publicly, they are distributed through the United Nations Department of Public Information and made available on OCHA Online.

# Policy and Studies Series

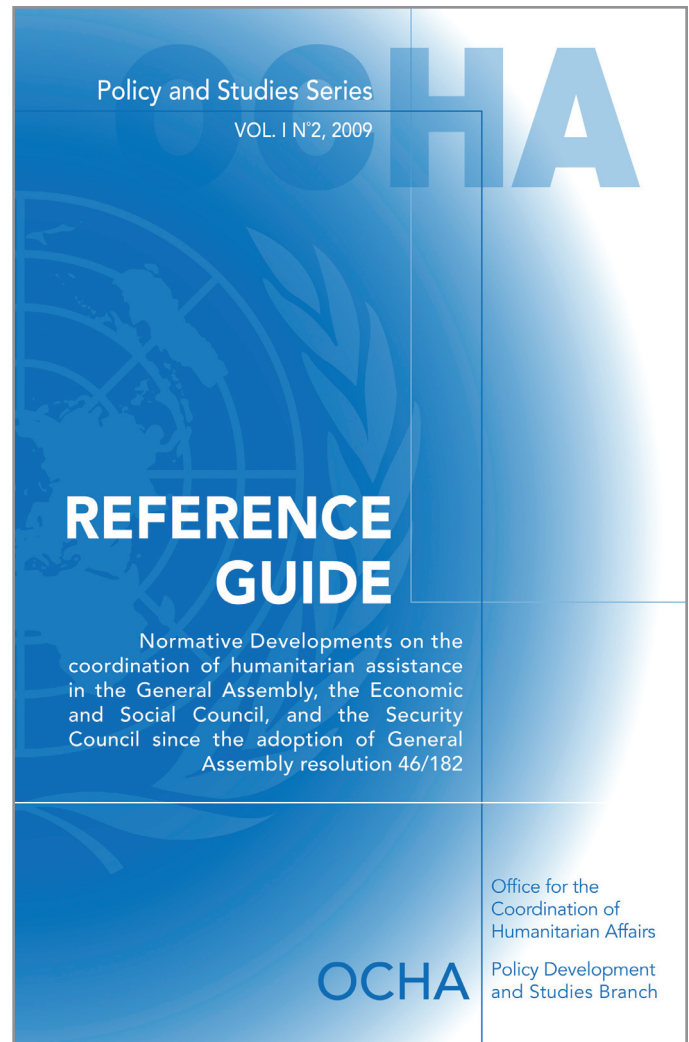
## PURPOSE

The Policy and Studies Series provide an in-depth analysis of humanitarian policy issues. They include information on normative developments, principles for humanitarian assistance, and advice on compliance and accountability.

The Series currently includes two publications: *A Reference Guide on the Normative Developments on the Coordination of Humanitarian Assistance in the General Assembly, the Economic and Social Council, and the Security Council since the Adoption of General Assembly Resolution 46/182*; and an aide-memoire for the consideration of issues pertaining to the protection of civilians in armed conflict.

## FREQUENCY

New issues of the Policy and Studies Series are developed as required.



## DISTRIBUTION

Issues of the Policy and Studies Series can be found on OCHA Online.


# Press Releases

## PURPOSE

A Press Release raises the public profile of an event or issue. It is a one-page external document that provides information on a key area of interest.

## FREQUENCY

Press Releases are issued as required, but generally at the onset or escalation of an emergency, the launch of an appeal or report, or to state a position or report on a high-level mission.



United Nations Nations Unies

Office for the Coordination of Humanitarian Affairs

**UN CONDEMNNS ATTACKS ON AID WORKERS IN PAKISTAN**

New York/Islamabad, 11 March 2010: The murder of six staff of the non-governmental organization World Vision International in Manshara District on 10 March is part of a disturbing trend of attacks on aid workers in Pakistan that are preventing thousands of displaced and needy Pakistanis from accessing life-saving assistance, and gravely endangering the lives of humanitarians.

John Holmes, the Emergency Relief Coordinator, condemned these murders in the strongest terms, making clear that nothing could justify such attacks on those trying to help the people of Pakistan.

The UN Secretary-General Ban Ki-moon lent his voice to this condemnation. "As we once again mourn the loss of innocent humanitarian workers in Pakistan, I insist in the strongest terms that all the armed actors in the country must ensure the safety of aid workers, not least for the sake of the people they are trying to help."

Attacks on aid staff in Pakistan are sadly increasing. In Manshara District in 2008, five Plan International staff were murdered by armed attackers. Twelve United Nations staff members have been killed, and 12 others injured in four separate violent incidents since January 2009. In October 2009, WFP's main office in Islamabad was partly destroyed by a suicide bomber, killing five staff members.

In 2009, despite the severe risks, the UN and partners helped the Government of Pakistan assist well over 2 million people who had been displaced by fighting in north-west Pakistan, as well as host communities and people affected by the fighting who never left their places of origin. The aid community altogether provided some 4.3 million people with food. This operation is continuing. The Pakistan Humanitarian Response Plan is seeking \$537 million for six months from January to June 2010, covering both UN agency and NGO efforts. As in other crises around the world, UN and non-UN organizations work in very close partnership, bringing their respective strengths to bear on the problems in complementary ways.

Pakistan was hit by a severe earthquake in October of 2005 that rendered 3 million people homeless. The World Vision International office in Manshara District was working to provide assistance to survivors of that disaster.

*For further information, please call: OCHA-New York: **Stephanie Bunker**, +1 917 367 5126, mobile +1 347 244 2106, bunker@un.org; **Nicholas Reader** +1 212 963 4961, mobile +1 646 752 3117, reader@un.org; **John Nyoga**, +1 917 367 9262, mobile +1 917 318 8917, nyoga@un.org;  
OCHA-Geneva: **Elizabeth Byrs** +41 22 917 2653, mobile, +41 79 473 4570, byrs@un.org.  
OCHA press releases are available at <http://ochaonline.un.org> or [www.reliefweb.int](http://www.reliefweb.int).*

The mission of the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) is to mobilize and coordinate effective and principled humanitarian action in partnership with national and international actors.

## DISTRIBUTION

At Headquarters, Press Releases are issued by the OCHA Spokesperson. To be added to this distribution list, e-mail Nick Reader (reader@un.org). Press Releases are also issued by OCHA Country and Regional Offices to local audiences. All OCHA Press Releases can be found on OCHA Online and ReliefWeb.



# Regional Humanitarian Funding Updates

## PURPOSE

The Regional Humanitarian Funding Updates provide a quarterly overview of funding levels and trends, mainly based on data reported to the Financial Tracking Service. They give a breakdown of CERF and pooled fund activities, CAP and Flash Appeal levels, and aid flows in the region.

At this time, they are only produced by two offices: the Regional Office for Asia and the Pacific (ROAP) and the Regional Office for the Middle East, North Africa and Central Asia (ROMENACA). Updates from the ROMENACA office are available in English and Arabic.

## FREQUENCY

The Regional Humanitarian Funding Updates are produced on a quarterly basis.



**OCHA**  
Regional Office for Asia-Pacific

### Humanitarian Funding Update

October – December 2009

**In this issue**

- Summary 1
- CERF in the region 2
- Aid flows in 2009 3
- Funding focus 3
- Philippines 4
- Lao PDR 5
- Sri Lanka 6
- Nepal 7

The Regional Humanitarian Funding Update provides an overview of funding levels and trends in the countries of the Asia-Pacific region, mainly based on data reported to the Financial Tracking Service (FTS).

This Update looks at the current funding levels for Consolidated Appeals and Flash Appeals, as well as trends in allocations from the Central Emergency Response Fund (CERF). It also provides an overview of funding flows from the region.

OCHA does not claim that the figures in this Update are fully comprehensive. All figures in this update are current as of 18 January 2010. Donors and recipient organizations are encouraged to report latest figures to FTS at [fts@reliefweb.int](mailto:fts@reliefweb.int).

For more information, please contact:  
Terje Skavdal  
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<http://ochaonline.un.org/roap>

United Nations Office for the Coordination of Humanitarian Affairs (OCHA)  
Regional Office for Asia-Pacific (ROAP)  
Executive Suite, 2nd Floor,  
UNCC Building, Rajdamnern Nok Ave,  
Bangkok 10200, Thailand



**Summary: Fourth Quarter of 2009 - October – December**

- A number of natural disasters occurred in Asia and the Pacific region in the fourth quarter of 2009. The Philippines was hit by multiple typhoons, including the devastating Ketsana in September, which also affected Lao PDR, Viet Nam and Cambodia. Typhoon Parma shortly followed the Ketsana track over the Philippines, which intensified the impact of floods. The Philippines was also on high alert when Mayon Volcano threatened to erupt in late December. Nepal's severe food insecurity situation was exacerbated due to continued drought and critical funding shortfalls. Papua New Guinea faced a cholera outbreak in four provinces.
- The revised Flash Appeal for the Philippines and Lao DPR was completed. The October revised Philippines Flash Appeal is only 37% funded and requires significant support to address the immediate humanitarian concerns resulting from the impact of the typhoons. The Lao DPR Flash Appeal is 59.4% funded. The Sri Lanka and Nepal consolidated appeals were revised in July during the Mid Year Review process to reflect the latest situation and needs. The appeal in Nepal was 82.4% funded at the end of 2009, while 71.2% of requirements in Sri Lanka were met. The Indonesia West Sumatra Earthquake Response Plan was 38.4% funded at the end of 2009.
- Total CERF funding of US \$74.6 million was allocated in response to emergencies in the Asia-Pacific region in 2009. This accounts for 22.7% of CERF funding worldwide. Funds were provided in response to emergencies in Sri Lanka, the Philippines, Lao PDR, Indonesia, Nepal, Bhutan, the Democratic People's Republic of Korea and Myanmar. The CERF received \$14 million from Asia-Pacific donors in 2009, down from \$15.5 million in 2008. Sri Lanka has been the biggest recipient of aid from Asia-Pacific donors, though Myanmar, Indonesia, Nepal and the Philippines have also received considerable support.

**Contribution & shortfall by country appeal**

Country	Contribution	Shortfall
Lao PDR	1,412	-
Philippines	53	143
Nepal	43	147
Sri Lanka	192	270

**Funding against appeals in Asia-Pacific**

Category	Percentage
Contribution	82%
Shortfall	18%

**Tracking humanitarian funding**

OCHA's Financial Tracking Service (FTS) is a global, real-time database that records all reported international humanitarian aid, including that for UN Agencies, NGOs, the Red Cross/Red Crescent Movement, bilateral aid, in-kind aid, and private donations.

FTS features a special focus on Consolidated Appeals and Flash Appeals because they cover the major humanitarian crisis and because their funding requirements are well defined - which allows FTS to indicate to what extent populations in crisis receive humanitarian aid in proportion to needs.

All FTS data are provided by donors or recipient organizations. Reporting is easy and it provides visibility for everyone. More importantly, a well-defined picture of needs and gaps contributes to a more coordinated approach to humanitarian assistance and helps to identify where funding gaps exist.

FTS offers a series of standard tables that show humanitarian aid flows in various formats tables on demand. If you can't find what you are looking for, please contact the FTS team at [fts@reliefweb.int](mailto:fts@reliefweb.int) or visit <http://ocha.unog.ch/fts>

**FINANCIAL TRACKING SERVICE (FTS)**  
THE GLOBAL HUMANITARIAN AID DATABASE

## DISTRIBUTION

OCHA ROAP and ROMENACA distribute the Updates to a broad mailing list. To be added or deleted to the ROMENACA list, e-mail [romenaca@un.org](mailto:romenaca@un.org). To be added to the ROAP list, e-mail Craig Williams at [williamscv@un.org](mailto:williamscv@un.org).

For more information on all local-level products produced by OCHA regional offices, go to <http://ochaonline.un.org>.

# Situation Reports

## PURPOSE

A Situation Report is a concise operational document intended to support the coordination of humanitarian response in an acute crisis. It provides a snapshot of current needs, response and gaps in a given emergency.

An OCHA Situation Report is used to help actors directly involved in the humanitarian emergency to be aware of what each of them is working on and to inform the wider humanitarian community about developments in the field. It is also a resource mobilization tool.

## FREQUENCY

The first Situation Report is generally issued within 24 hours of an emergency. In the initial phase of the emergency, a Situation Report is issued every day. As the situation becomes more stable, reporting moves to every second or third day.

Haiti: Earthquake  
Situation Report #18  
5 February 2010

United Nations Office  
for the Coordination of  
Humanitarian Affairs  
**OCHA**  
PARTNERSHIP FOR HUMANITY

This report was issued by OCHA New York. The next report will be issued on or around 8 February 2010.

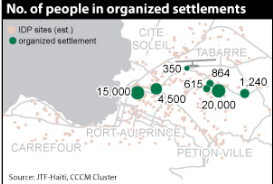
### I. HIGHLIGHTS/KEY PRIORITIES

- Seven organized settlements have been established for 42,000 displaced people; some 460,000 people remain in 315 spontaneous settlements throughout Port-au-Prince, according to IOM.
- Sanitation and vector control is becoming a major concern in many of the spontaneous settlements, which lack proper site planning.
- WFP reports that people in outlying departments are finding it difficult meeting their basic food needs due to an increase in food prices.
- The targeted immunization campaign continues in settlement sites. To date, there has been no notification of events with epidemic potential, according to PAHO/WHO.
- Some 80 to 90 flights per day are landing at Port-au-Prince airport, down from the peak of 120-150 flights per day.
- Traffic congestion is a major issue in Port-au-Prince and at the Jimani border crossing.
- Humanitarian organizations continue to partner with local radio stations to broadcast important messages to affected populations such as how to get food and where to get vaccinated.

### II. Situation Overview

The Prime Minister declared on 3 February that the death toll could be as high as 200,000 people with some 300,000 injured. The Government's Civil Protection Agency is verifying the latest figures for dead and injured but has not issued an official update since 28 January when it reported that 112,405 had died and 196,595 were injured. The number of people leaving Port-au-Prince for rural areas – around 482,349 people – has also not been revised since 28 January.

Sanitation and vector control is becoming a major concern in many of the spontaneous settlements, which lack proper site planning, according to the WASH Cluster. So far, seven organized settlements have been established for 42,000 displaced people but some 460,000 people are still living in 315 spontaneous settlements throughout Port-au-Prince, according to IOM. Available land continues to be sought particularly in the vicinity of heavily crowded spontaneous settlements in Champs de Mars, Place Boyer and Place St Pierre. UNICEF reports that there are an increasing number of children with diarrhea in temporary settlements.



To date, there has been no notification of events with epidemic potential, according to PAHO/WHO. Disease surveillance continues. There are 52 government-defined sentinel sites, 12 of which are located in the metropolitan Port-au-Prince area. Investigations are also being conducted by three mobile teams from the Ministry of Health, the US Center for Disease Control and PAHO/WHO. The National Directors of Epidemiology of Haiti and the Dominican Republic conducted a joint visit to the border area in order to reactivate the surveillance network there.

The targeted immunization campaign (measles, diphtheria, rubella, tetanus and whooping) continues to focus on people living in densely populated temporary settlements. Six suspected measles cases have been reported (three in Port-au-Prince and three in Jacmel). Of these, one case in Port-au-Prince was confirmed as varicella and the other two discarded. The three cases in Jacmel are being investigated. Indigenous measles had been eliminated from all countries in the Americas and intense efforts continue to keep the region

The mission of the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) is to mobilize and coordinate effective and principled humanitarian action in partnership with national and international actors.

## DISTRIBUTION

OCHA has a global situation report mailing list. The situation reports that are distributed on this list are for major crises only. To be added or deleted from this list, please email [ochareporting@un.org](mailto:ochareporting@un.org) with `sitrep` in the subject line.

To receive all OCHA situation reports, including those produced for smaller scale crises on a local scale, go to ReliefWeb (<http://www.reliefweb.int>) and sign up under 'My Reliefweb' to receive all OCHA reports. These will be sent to your email inbox.

# Speeches

## PURPOSE

The Under-Secretary-General for Humanitarian Affairs uses speeches to communicate to key constituencies in a detailed and forward-looking way. Past topics include humanitarian challenges in the twentieth century, private sector involvement in humanitarian work, the relationship between NATO and humanitarian organizations, and the importance of humanitarian reform and strengthening.

Speeches have been delivered at a range of public and private venues, including the European Union's Political and Security Committee, King's College London, the International Peace Institute in New York, the Brookings Institute in Washington, D.C., and various universities and institutes around the world.

## FREQUENCY

Speeches are produced as required.

- Checked Against Delivery -

**Under-Secretary-General for Humanitarian Affairs and Emergency Relief  
Coordinator Sir John Holmes**

**Speech to the RedR/King's College London conference: Hard Realities and Future  
Necessities: The Role of the Private Sector in Humanitarian Efforts**

**Keynote address: New Dimensions of Collaboration and the Corporate Sector**

**London, UK, 3 December 2009**

Your Royal Highness. Ladies and Gentlemen. Colleagues.

It is a great pleasure to join you today. My sincere thanks to King's College for hosting us and for the invitation to deliver this address, and to RedR for its support.

In principle, the private sector and humanitarians should be natural allies. Both reward – at least in principle - innovation and creativity, speed, being in the right place at the right time, getting the job done against the odds. In reality however, while there have been some tantalizing examples of what we can accomplish together – TNT trucks delivering the first food aid in Banda Aceh after the Asian tsunami, the \$2 billion private corporations raised for that emergency, strong partnerships in the logistics and telecommunications sectors—in reality we have not yet found ways to engage together systematically and productively. This is inward looking, and short sighted, and does not sit well with the scale and severity of the humanitarian challenges that face us today.


I also have the impression that for many companies, engaging in humanitarian work and with humanitarian organizations remains a poor cousin to their engagement at

1

## DISTRIBUTION

Once printed publicly, they are distributed through the United Nations Department of Public Information and made available on OCHA Online.

# Survey of Surveys

SURVEY OF SURVEYS: HAITI 2010 (Updated 10 March 2010)								
								
CLUSTER	No.	LEAD AGENCY and PARTNERS	Date	Title/ Subject	Location	Remarks	Report	Contact
AGRICULTURE	1	FAO and EU Civil Protection		Aerial Agriculture assessment	Grande Goave and Leogane areas	Aerial assessments to be complemented by field visits		
	2	Agriculture Cluster and partner agencies		Impact of displacement on food security				
CCCM	1	CCCM Cluster and partner agencies	Ongoing, updated weekly	Displacement Tracking Matrix	Displacement sites (+/- 550)	Needs and Gap analysis, links to google map - FIRST REPORT AVAILABLE		Patrice Quesada
	2	IOM	February	Rapid Internal Migration Assessment	Port au Prince, Leogane, Petion-Ville, Jacmel, Jeremie			
	3	ACTED	March	Household Vulnerability Analysis in Camos (?)	Leogane/ Gressier			Sandra Lamarque/ Pauline Fargas
	4	ACTED	planned	Household Vulnerability Analysis in Camos (?)	Port au Prince			Sandra Lamarque/ Jodelle Telsome
Child Protection Sub	1	Map Action	28-Jan	Who What Where in Child Protection		Map		
	2	ACTED	March	Multiclusiter in Orphanages	9 orphanages in Leogane			Sandra Lamarque/ Pauline Fargas
EDUCATION	1	Ministry of Education,	1-Feb-10	Basic Education Needs Assessment	Departments of Ouest, South-East, Nippes	Basic Needs Assessment done by the MoE with logistical support of the Education Cluster	Report/Results partially available (Jacmel)	MENFP, Edu Cluster (wawerikaruki@yahoo.co.uk, aberther@unicef.org)
	2	Save The Children, UNICEF, MENFP	22 - 25 Feb 2010	Joint Rapid Needs Assessment (complementary to MoE assessment)	Departments of Ouest, South-East, Nippes	Pilot of the draft Joint Education Needs Assessment Toolkit for Education in Emergencies.	Report available	Lisa Bender: lisa.bender@gmail.com
ENVIRONMENT	1	UNEP	21-Jan-10	Rapid Environment Assessment				Charles Kelly
SHELTER AND NFI	1	IOM, IADB, Government of Haiti	17-Jan-10	Technical Assessment	Croix des Bouquets	Suitability for 100,000 person settlement. Further assessments to		
	2	COOPI - Cooperazione Internazionale	February	Rapid Assessment of Camps	Delmas 3 (3000 - 5000 people), Association Olureh on New Boulevard			
	3	CARE International	3-Mar-10	(Pilot) Shelter Assessment in Leogane	Gran Savanne/ Leogane (Rural) and Rue de l'Hopitale Centre Ville/ Leogane (Urban)	small sample	results available	jmuliez@care.org
	4	Ceti Okay/ Jean Robert Cadet Restavek Foundation	19-Jan-10	Assessment to Delmas Site				
	5	UN HABITAT/ GoH and partners		Structural Damage Assessments (SDA)				
	6	GoH and humanitarian partners		Land Assessments				
FOOD	1	WFP and partners of EFSA	end of January - first week of Feb; draft report by Feb 24	Emergency Food Security Assessment (EFSA)		EFSA will feed into PDNA		
	2	WFP		Assessment of Distribution Points	Port au Prince	WFP security and engineering have completed assessment of 4 distribution points in PAP that will serve as 14 settlement areas		

## PURPOSE

The Survey of Surveys provides a consolidated overview of all surveys and assessments conducted by humanitarian actors in an operational environment. They include an overview of key information such as where the assessment or survey took place, by whom, when, the thematic focus, geographic coverage and contact details.

## FREQUENCY

The Survey of Surveys is issued and updated as required.

## DISTRIBUTION

Survey of Surveys are distributed at the country level through an OCHA web platform or information kiosk. To find specific country or emergency Survey of Surveys, go to OCHA's country and regional office websites through <http://ochaonline.un.org/> or e-mail Andrew Alspach at [alspach@un.org](mailto:alspach@un.org).

# IASC PRODUCTS

Consolidated Appeals

Flash Appeals

**IASC** Inter-Agency  
Standing Committee

# Consolidated Appeals

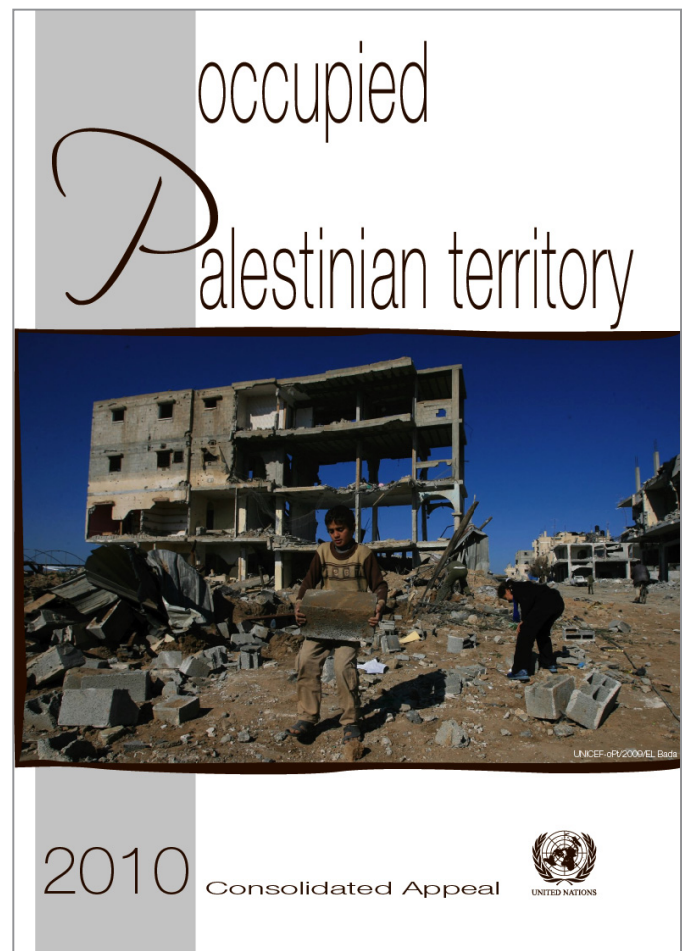
## PURPOSE

The Consolidated Appeal Process (CAP) is the method used by aid organizations to jointly analyse needs, develop a common humanitarian strategy, elaborate detailed workplans and corresponding projects, and monitor and measure collective results. Speaking with a common voice, United Nations agencies and NGOs can raise funds, improve access to vulnerable populations and work more effectively with governments and other actors. The CAP has contributed significantly to developing a more strategic approach to humanitarian action.

Donors use CAPs as strategic guides to major crises. They also use them as 'catalogues' of projects that they can fund with confidence, in the knowledge that each project has been peer-reviewed in its cluster and is part of an orchestrated strategy rather than a disconnected activity. Since 1992, well over 100 donor countries have provided \$42 billion for 330 appeals to address the needs of people in more than 50 countries and regions.

## FREQUENCY

Most Consolidated Appeals, especially recurring appeals for protracted crises, are published in November and have a one-year planning and budgeting horizon (January-December). However, a CAP can be published at any time as needed and with flexible duration. Revisions to the appeals are published after a mid-year review process in July.



## DISTRIBUTION

The Secretary-General and/or Under-Secretary-General for Humanitarian Affairs launch the Consolidated Appeals at a meeting of Member States and the donor community. The appeals are also circulated electronically and in hard copy to a comprehensive distribution list. They are available throughout the year on OCHA Online and ReliefWeb in PDF, Word and HTML formats. OCHA's Financial Tracking Service (FTS) ([www.reliefweb.int/fts](http://www.reliefweb.int/fts)) records all reported contributions towards the appeals, as well as any reported international humanitarian aid. FTS also displays full details of each project in the appeals in a continually updated electronic format. This means that donors and other stakeholders can always access the latest version.

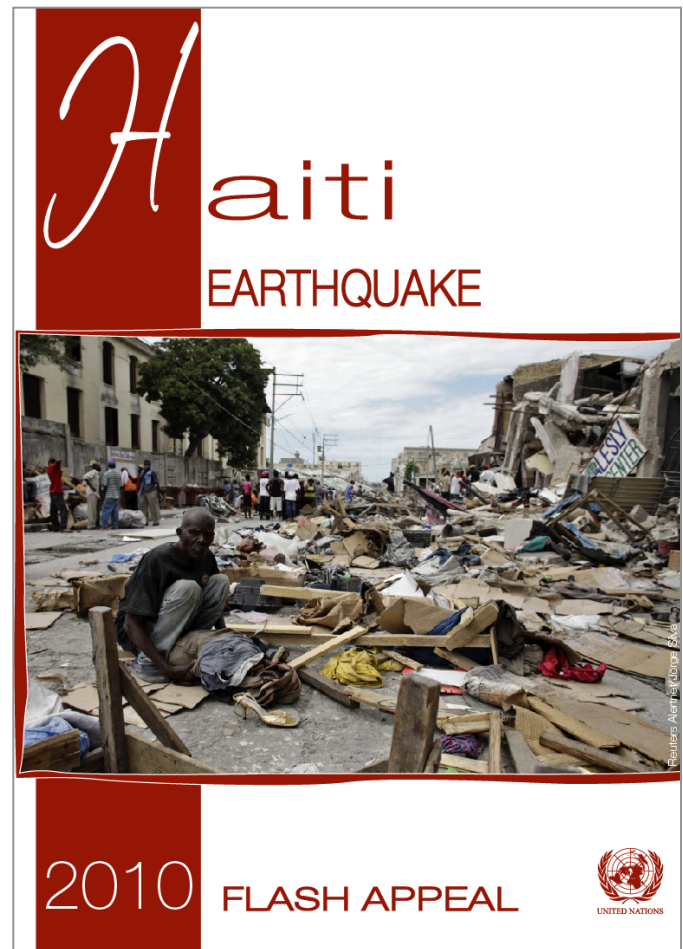
# Flash Appeals

## PURPOSE

The Flash Appeal is a tool for structuring a coordinated humanitarian response for the first three to six months of a new emergency. It contains contextual and needs analysis based on initial estimates and inferences regarding the scale and severity of a crisis, a response plan and summaries of proposed projects. Aid organizations use Flash Appeals to coordinate the response among themselves and to raise funds for the response.

## FREQUENCY

Flash Appeals are issued whenever a humanitarian emergency requires it. The Humanitarian Coordinator is responsible for initiating the appeal development process.



## DISTRIBUTION

As soon as the appeals are completed, they are circulated electronically and then posted on OCHA Online and ReliefWeb in PDF, Word and HTML formats. OCHA no longer prints hard copies of the rapid first edition of Flash Appeals, because the information is likely to change too fast. However, OCHA prints the revised edition of the appeal and distributes it to a comprehensive list. The Under-Secretary-General for Humanitarian Affairs or designate may launch a Flash Appeal at a meeting of Member States and the donor community. OCHA's Financial Tracking Service (FTS) ([www.reliefweb.int/fts](http://www.reliefweb.int/fts)) records all reported contributions towards the appeals, as well as any reported international humanitarian aid. FTS also displays full details of each project in the appeals in a continually updated electronic format. This means that donors and other stakeholders can always access the latest version.

# PUBLICATIONS

CERF Annual Report

OCHA Annual Report

OCHA in 20xx Annual Plan and Budget





# CERF Annual Report

## PURPOSE

The CERF Annual Report provides shareholders with an analysis of the use and management of the fund over the past calendar year. It identifies trends in allocations and details policy changes for making the fund ever more efficient and effective.

United Nations  
Central Emergency Response Fund  
2008 Annual Report



## FREQUENCY

The CERF Annual Report is released in July.

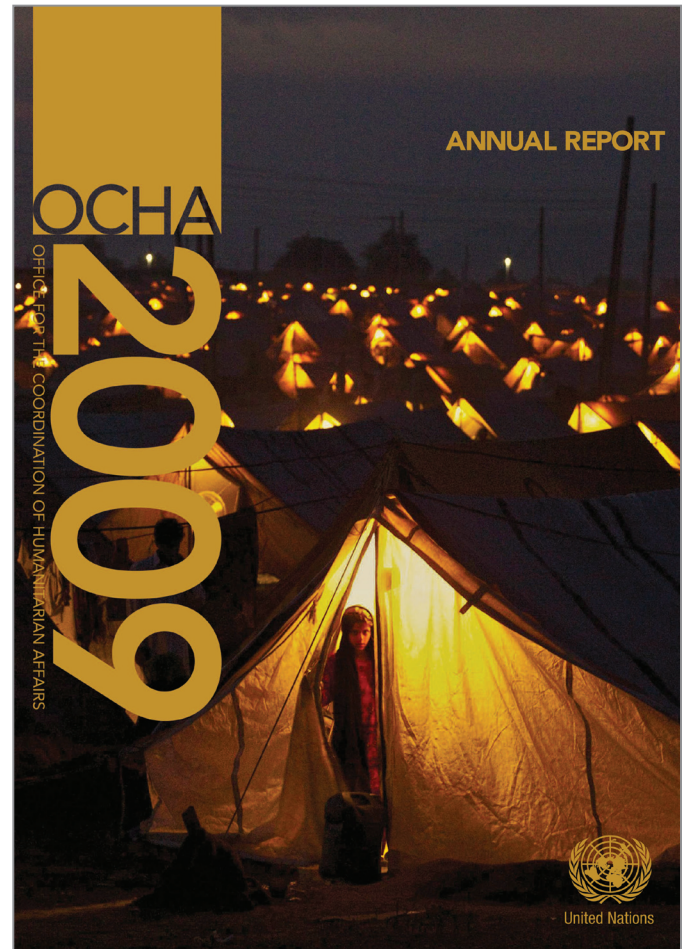
## DISTRIBUTION

The CERF Annual Report is distributed in hard copy to all Member States of the United Nations. It is also sent to the growing number of private corporations that contribute to the fund. It is available in PDF format on the CERF website (<http://cerf.un.org/>).

# OCHA Annual Report

## PURPOSE

The OCHA Annual Report details achievements against planned activities and expenditures described in the OCHA in 20xx Annual Plan and Budget. It includes financial analysis on how funds were spent across all offices and reports on progress against agreed performance indicators.



## FREQUENCY

The OCHA Annual Report is released in June, following OCHA's end-of-cycle review.

## DISTRIBUTION

The Under-Secretary-General for Humanitarian Affairs launches the publication at a meeting of Member States and the donor community. The report is circulated electronically and in hard copy to a comprehensive distribution list. It is also available on OCHA Online in PDF and HTML formats.

# OCHA in 20xx Annual Plan and Budget

## PURPOSE

The OCHA in 20xx Annual Plan and Budget is a planning and resource mobilization publication. It details the organization's planned activities and accompanying budget for the year ahead. The publication is used to raise money against requirements and as a reference to later evaluate the achievement of expected results.



## FREQUENCY

OCHA in 20XX is produced annually. It is generally released in December or January, at the end of OCHA's cost and work planning cycle.

## DISTRIBUTION

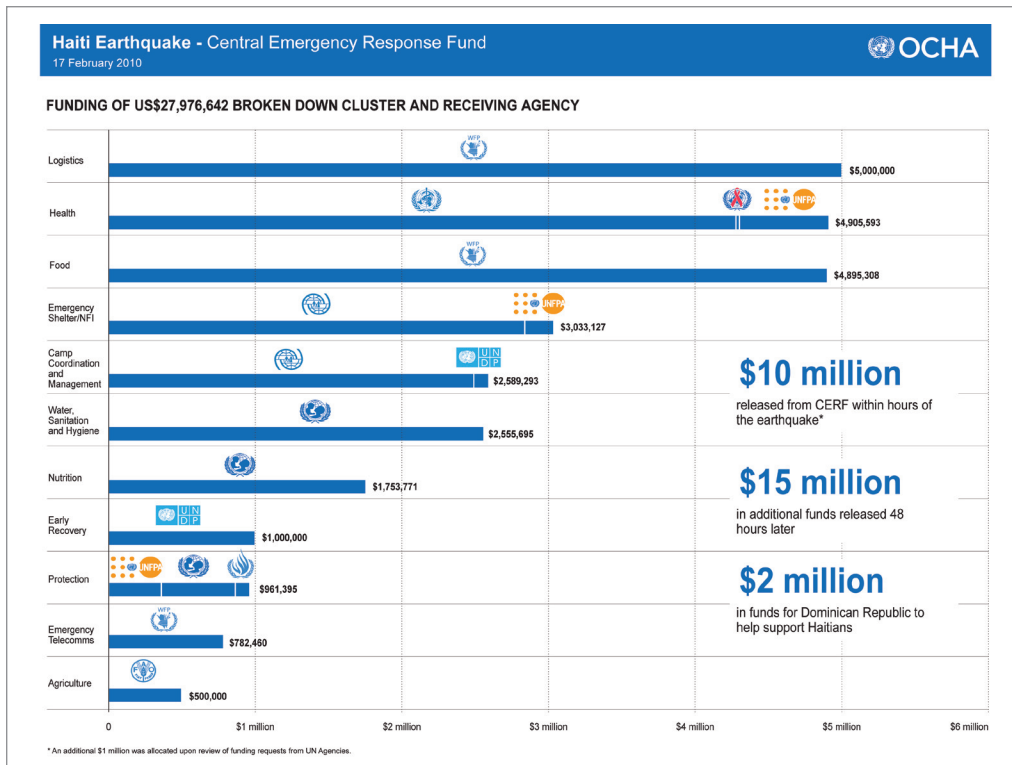
The Under-Secretary-General for Humanitarian Affairs launches the publication at a meeting of Member States and the donor community. The report is circulated electronically and in hard copy to a comprehensive distribution list. It is also available on OCHA Online in PDF and HTML formats.

# MAPS GRAPHICS

Funding Graphics  
Humanitarian Snapshot Maps  
Location Maps  
Operational Maps  
Organizational Graphics  
Reference Maps  
Thematic Maps



# Funding Graphics



## PURPOSE

Funding Graphics display the level of funding by cluster or receiving agency for the Central Emergency Response Fund, Consolidated Appeals, Flash Appeals and various pooled funds. They are mainly based on information reported to OCHA's Financial Tracking System.

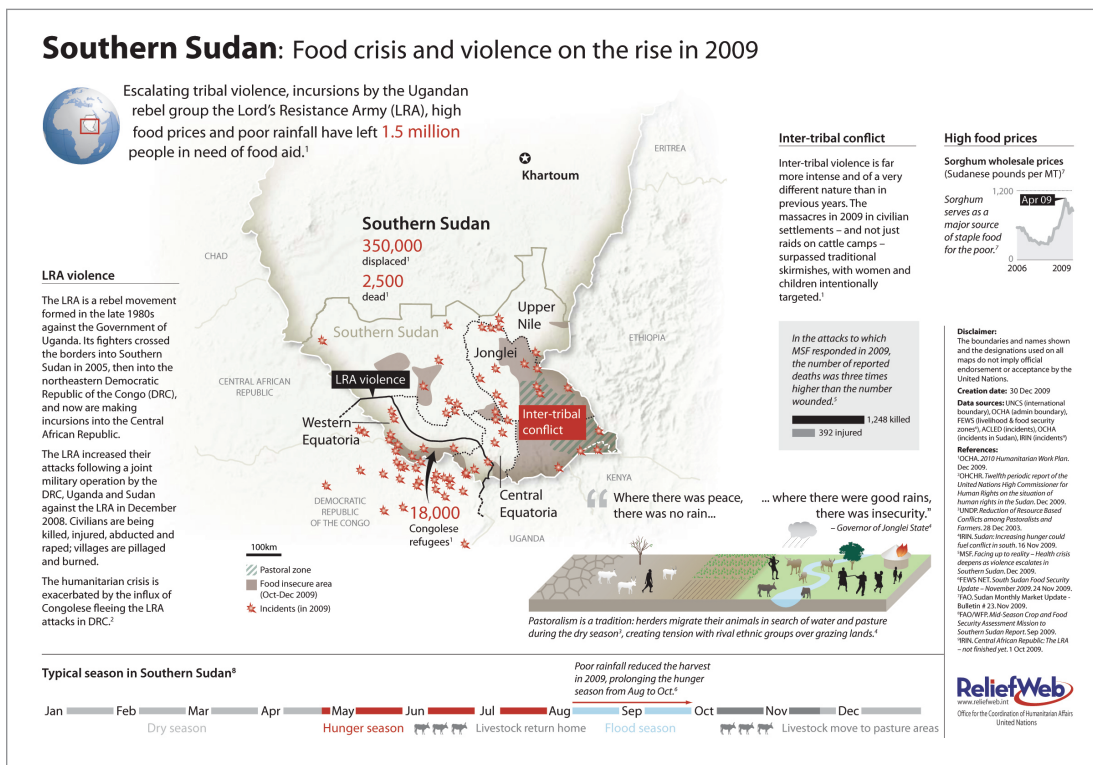
## FREQUENCY

Funding Graphics are produced as needed and frequently updated.

## DISTRIBUTION

Developed by OCHA's Advocacy and Visual Media Unit in New York, Funding Graphics are available on OCHA Online and ReliefWeb. During large-scale corporate emergencies, they are distributed at Headquarters through a graphics and maps mailing list. For more information on Funding Graphics, contact Kirsten Gelsdorf at [gelsdorf@un.org](mailto:gelsdorf@un.org).

# Humanitarian Snapshot Maps



## PURPOSE

A Humanitarian Snapshot map is a full-page visual of key thematic issues and trends related to a specific crisis. It uses geo-referenced information and narrative summaries to provide context and insight to the causes and trends of an emergency.

## FREQUENCY

Humanitarian Snapshots are issued when there is a new emergency or significant change to an existing emergency. They are also used to advocate forgotten crises and severely under-reported humanitarian situations.

Each map is updated based on user demand, the evolution of the crisis, the availability of data, and staff capacity. They take one to two weeks to complete. On average, 15-20 Humanitarian Snapshot maps are produced each year.

## DISTRIBUTION

The map is posted on ReliefWeb ([www.reliefweb.int](http://www.reliefweb.int)) and highlighted on the home page. New maps are announced on Facebook and Twitter. Depending on the importance of the disaster or emergency, OCHA may send an e-mail notification through regular dissemination channels. For comments and questions on ReliefWeb maps, e-mail: [maps@reliefweb.int](mailto:maps@reliefweb.int).

# Location Maps

## PURPOSE

A Location Map is a small, 250-pixel-width visual that highlights the affected areas of an emergency at a country or regional scale. It provides the humanitarian community with a timely visual on affected areas, often before field offices and deployed response teams are able to produce similar products. Its format allows for easy integration into any report or website.

## FREQUENCY

Location Maps are produced within a few hours of a rapid-onset emergency. Updates depend on the scale of the disaster and the quality of new incoming data. As map production and coverage from other sources reaches acceptable levels, the ReliefWeb Map Centre ceases its map creation in order to avoid duplication.



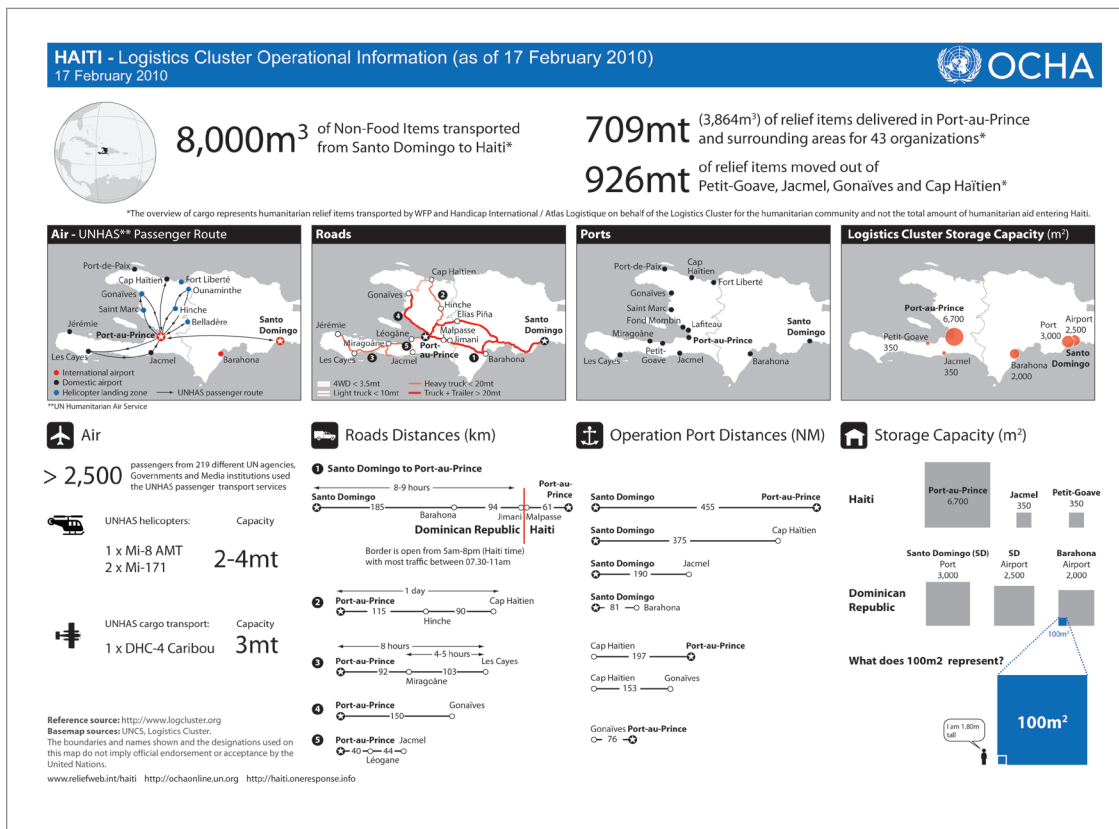
**27 Feb 2010 - A 8.8 magnitude earthquake struck near Concepción in Chile. At least 150 are reported dead; numbers are expected to rise.**

Map Sources: UNCS, Europa Technologies, USGS, GAUL.  
Reference: OCHA. *Chile Earthquake Situation Report #1*. 27 Feb 2010.  
The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. Map created on 27 Feb 2010 – [www.reliefweb.int](http://www.reliefweb.int)

## DISTRIBUTION

The map is posted on ReliefWeb ([www.reliefweb.int](http://www.reliefweb.int)) and highlighted on the home page. New maps are announced on Facebook and Twitter. Depending on the importance of the disaster or emergency, OCHA may send an e-mail notification through regular dissemination channels. For comments and questions on ReliefWeb maps, e-mail: [maps@reliefweb.int](mailto:maps@reliefweb.int)

# Operational Maps



## PURPOSE

Operational maps help humanitarian staff orient themselves to a new operational environment. The maps support operational planning, coordination and provide a common context for collection and collation of information. Produced with varying levels of detail, they are useful for a local and global audience.

## FREQUENCY

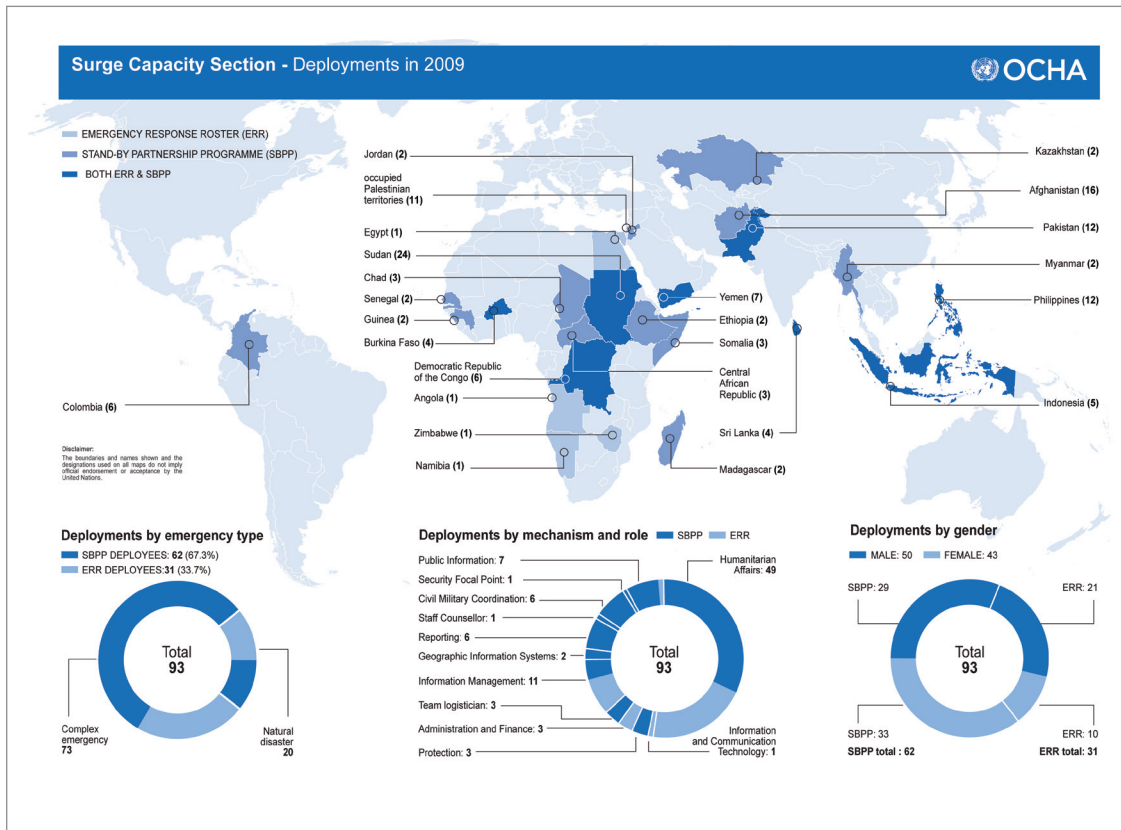
Operational maps are produced as needed and frequently updated.

## DISTRIBUTION

Operational maps are distributed at the country level through an OCHA web platform or information kiosk. During large scale, corporate emergencies, they are distributed at Headquarters through a graphics and maps mailing list. For more information on operational maps, visit OCHA's country and regional office websites through <http://ochaonline.un.org> or e-mail Andrew Alspach at [alspach@un.org](mailto:alspach@un.org) or Kirsten Gelsdorf at [gelsdorf@un.org](mailto:gelsdorf@un.org).



# Organizational Graphics



## PURPOSE

Organizational Graphics provide visual representation of key aspects of OCHA's work. They have been used to show staff deployments, OCHA's global presence and the roll-out of the cluster approach, among other things.

## FREQUENCY

Organizational Graphics are produced as needed and frequently updated.

## DISTRIBUTION

Developed by OCHA's Advocacy and Visual Media Unit in New York, Organizational Graphics are distributed to donors, Member States and staff. For more information, contact Kirsten Gelsdorf at [gelsdorf@un.org](mailto:gelsdorf@un.org).

# Reference Maps

## PURPOSE

Reference Maps are country-specific maps that show international boundaries, first and second administrative boundaries, major cities, major roads, airports and other basic features as required. They are produced for all countries affected by a humanitarian crisis.



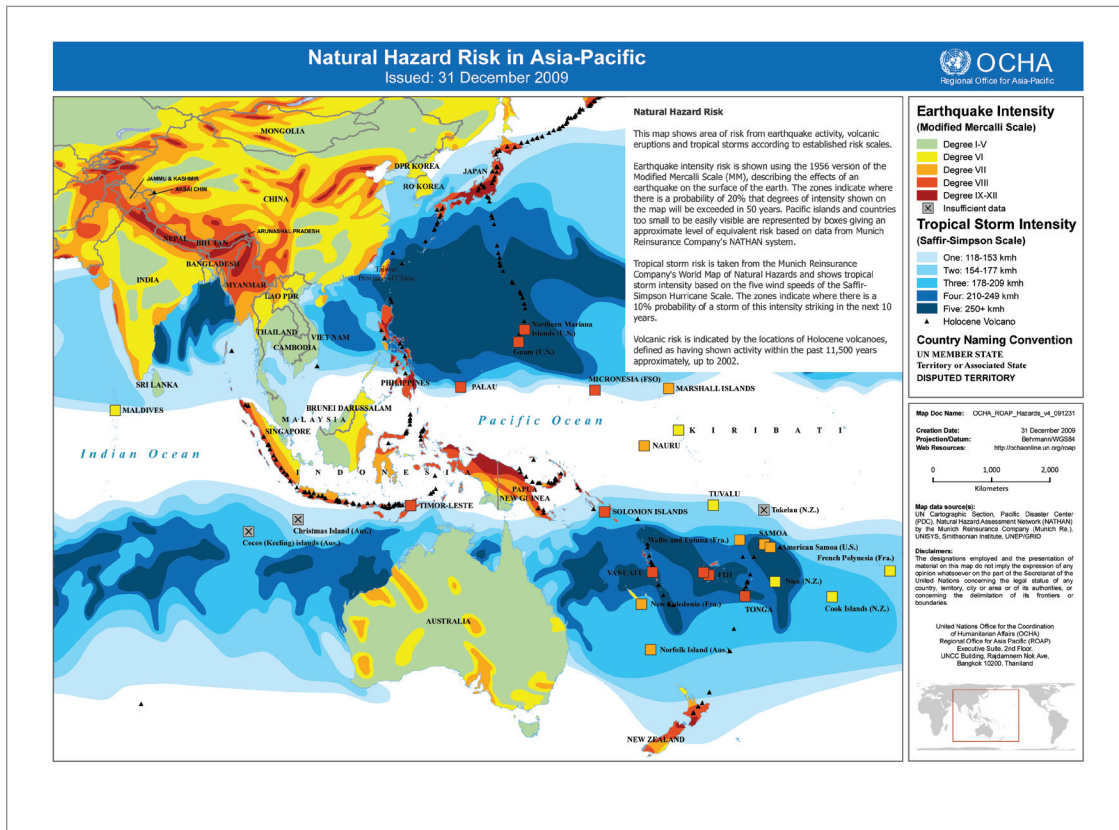
## FREQUENCY

Reference Maps are produced at the onset of a new emergency or by request.

## DISTRIBUTION

Developed by OCHA's Advocacy and Visual Media Unit in New York, Reference Maps are distributed electronically to OCHA field offices and made available to humanitarian partners through information kiosks. For more information on Reference Maps, contact Kirsten Gelsdorf at [gelsdorf@un.org](mailto:gelsdorf@un.org).

# Thematic Maps



## PURPOSE

Thematic Maps help humanitarian staff to see the trends and risks in a given country or region. They can be used to show access constraints, population movements and weather patterns. They are useful for a local and global audience.

## FREQUENCY

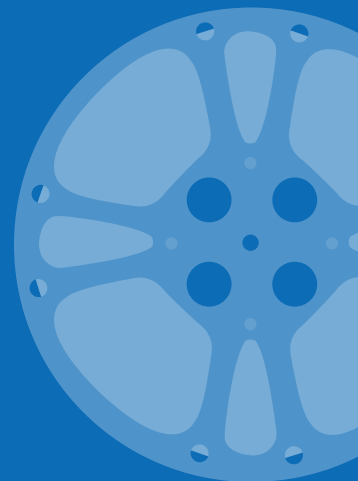
Thematic Maps are produced as needed and frequently updated.

## DISTRIBUTION

Thematic Maps are distributed at the country and regional level through an OCHA web platform or information kiosk. During large-scale corporate emergencies, they are distributed at Headquarters through a graphics and maps mailing list. For more information on thematic maps, visit OCHA's country and regional office websites through <http://ochaonline.un.org> or e-mail Kirsten Gelsdorf at [gelsdorf@un.org](mailto:gelsdorf@un.org).

# FILMS PHOTOGRAPHY

IRIN Films  
IRIN Photo Archive  
OCHA Films



# IRIN Films

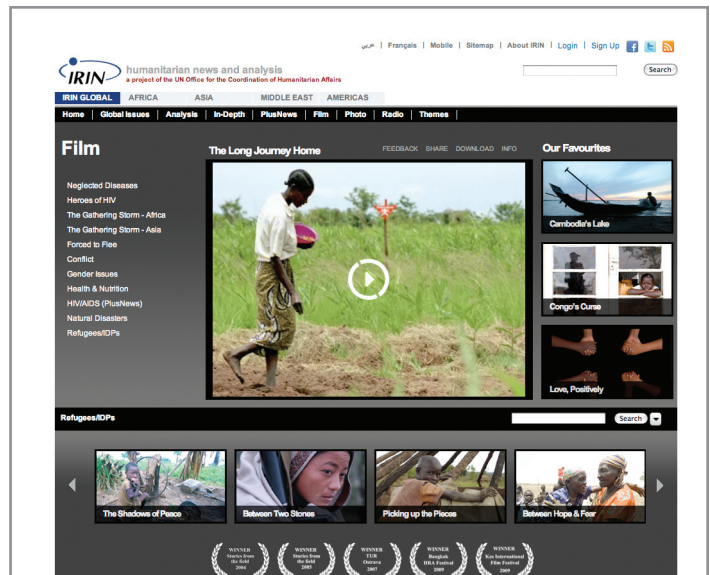
## PURPOSE

IRIN Films highlight key humanitarian concerns and provide insight into the lives of people living in difficult environments. Topics include HIV/AIDS, natural disasters, neglected diseases, refugees and internally displaced people, and the effects of climate change.

A recipient of several film awards throughout its history, IRIN was recently named a Webby Honoree in the 14th Annual Webby Awards for its film series *Heroes of HIV*, which profiles people involved in the fight against HIV/AIDS.

## FREQUENCY

In 2010, IRIN's film unit will deliver at least 30 short films for broadcast on major TV channels around the world.



## DISTRIBUTION

IRIN Films are available on the IRIN website ([www.irinnews.org/film](http://www.irinnews.org/film)). For more information on IRIN Films, contact Ben Parker at [ben@irinnews.org](mailto:ben@irinnews.org).

# IRIN Photo Archive

## PURPOSE

The IRIN Photo Archive provides a public gallery of photographs relevant to humanitarian actors and international media. Print-quality photos can be downloaded free of charge for non-commercial use. The images cover the world's most pressing humanitarian crises.

The screenshot shows the IRIN Photo Archive website. At the top, there is a navigation bar with links for Africa, Asia, Middle East, and other regions. Below the navigation bar is the IRIN logo and the text 'humanitarian news and analysis a project of the UN Office for the Coordination of Humanitarian Affairs'. The main content area is titled 'Photo' and includes a call to action for users to share photos. Below this, there are sections for 'Photo Galleries' and 'SoundBites' with various links to specific photo galleries. A large photo of a person in a field is featured with the caption 'Timor-Leste, Asia. Maize is a staple part of the Timorese diet.' To the right, there are smaller photo thumbnails with captions such as 'Children at a UNICEF-supported school in Makeni, Sierra Leone' and 'A woman and her child at government hospital in Makeni, Sierra Leone.' At the bottom, there is an 'Image search' form with dropdown menus for Country, Region, and Theme, and input fields for Keywords and Image ID.

## FREQUENCY

The IRIN Photo Archive is updated with new images on a consistent basis.

## DISTRIBUTION

The IRIN Photo Archive can be found on the IRIN website ([www.irinnews.org/photo.aspx](http://www.irinnews.org/photo.aspx)). Photos are also displayed on IRIN's Flickr site ([www.flickr.com/photos/irinphotos/](http://www.flickr.com/photos/irinphotos/)). For more information, e-mail [photo@irinnews.org](mailto:photo@irinnews.org).

# OCHA Films

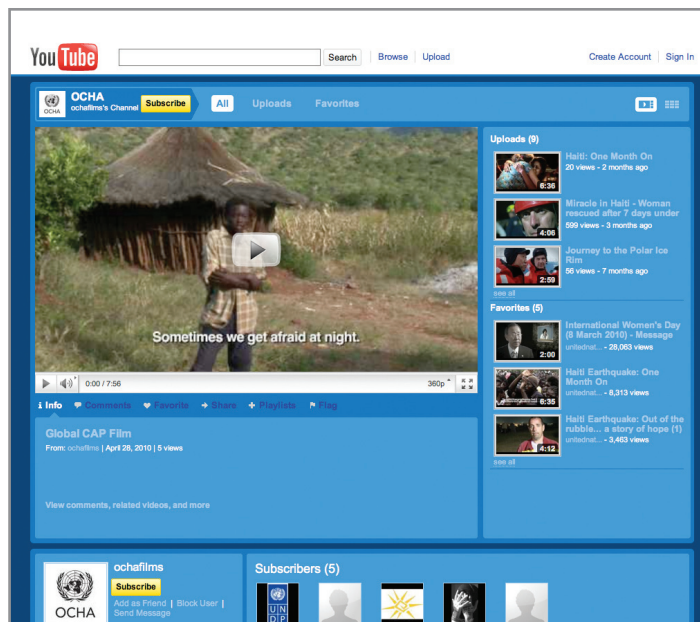
## PURPOSE

OCHA Films are produced to amplify advocacy messages, raise awareness of specific countries and emergencies, highlight key humanitarian issues or initiatives, broadcast the missions of the Under-Secretary-General for Humanitarian Affairs, and explain OCHA's role and mandate.

They have been produced to highlight the humanitarian community's work in Haiti, Zimbabwe, the Democratic Republic of the Congo and the Central African Republic. They have also been produced to promote Consolidated Appeal requirements, the Central Emergency Response Fund and World Humanitarian Day.

## FREQUENCY

OCHA Films are produced in response to humanitarian crises or in advance of a major event, such as the launch of an appeal.



## DISTRIBUTION

OCHA Films are available on OCHA Online and the OCHA Films YouTube channel (<http://www.youtube.com/user/ochafilms>). They can also be found on the United Nations multimedia website (<http://www.unmultimedia.org>). Broadcasters can download footage from UNIFEED (<http://www.unmultimedia.org/tv/unifeed>). For more information on OCHA Films, contact Kirsten Gelsdorf at [gelsdorf@un.org](mailto:gelsdorf@un.org) or David Ohana at [ohana@un.org](mailto:ohana@un.org).

# WEBSITES

CERF

FTS

IRIN

OCHA Online

RedHum

ReliefWeb

Virtual OSOCC





# Central Emergency Response Fund

<http://cerf.un.org/>

## PURPOSE

As mandated by the General Assembly, the Central Emergency Response Fund (CERF) website provides an overview of CERF and outlines funded projects and their locations. It also provides guidance on how to apply for funding and how to make a financial contribution to CERF.

## SERVICES

Visitors to the site can research which countries, agencies and sectors have received CERF funding from as far back as 2006. Private organizations and individuals are provided with instructions on how to donate. Anyone can donate from their cell phone by texting CERF to 90999. The donation will appear on your cell phone bill (full terms can be found at [www.mgive.com/a](http://www.mgive.com/a)).

Key content is offered in French and Spanish.

The screenshot shows the CERF website homepage. At the top, there is a navigation bar with links for 'UN Home', 'OCHA Home', 'Site Map', and 'Search'. Below this is a banner image showing people in a relief setting. The left sidebar is yellow and contains a 'CERF Home' menu with links like 'What is the CERF?', 'How to Apply', and 'Donate Now'. It also features a 'DONATE NOW' button and a 'Subscribe to Newsletter' form. The main content area is white with a blue header. The 'What's New' section lists several news items, including 'CERF 1st Quarter Newsletter (January - March 2010)', 'CERF Allocates \$100 Million to 14 Underfunded Crises', and 'Analysis of CERF'. The 'RAPID RESPONSE TO EMERGENCIES' section includes a photo of a child and text stating 'CAR: 20 April 2010: CERF allocates \$3 million to aid refugees in CAR. more...'. The 'HOW WE HAVE HELPED 2010' section provides a summary of funding for 2010, mentioning that 'So far, close to \$88 million has been allocated for rapid response projects to 14 countries' and 'CERF has allocated \$97 million to 13 countries for the first-round underfunded emergencies in 2010'.

## DISTRIBUTION

The CERF website offers e-mail subscriptions for the CERF quarterly newsletter. Questions or comments can be sent to [cerf@un.org](mailto:cerf@un.org).

# Financial Tracking Service

www.reliefweb.int/fts

## PURPOSE

The Financial Tracking Service (FTS) is an online, real-time database that records all reported international humanitarian aid, both in-kind and cash. FTS indicates to what extent humanitarian aid is provided in proportion to needs and highlights critical funding gaps. The aim is to facilitate funding decisions and provide a solid basis for advocating increased humanitarian financing. By publicly displaying all funding information, FTS provides visibility to donors and increases transparency and accountability in humanitarian aid.

## SERVICES

FTS enables users to:

- Monitor the funding status of an appeal or emergency
- Analyse global funding trends by sector, donor, emergency and recipient organization
- Create overviews of humanitarian funding by donor
- View CAP and Flash Appeal projects
- Learn more about humanitarian strategies and response plans in emergencies by linking to the full appeal documents
- Create customized reports by using the advanced search options

FTS is updated on a continual basis. Contributions can be reported by email to [fts@reliefweb.int](mailto:fts@reliefweb.int), by fax (+41 22 917 0368) and through the online form by clicking on the 'report a contribution' tab on the home page.



## PURPOSE

The Integrated Regional Information Networks (IRIN) is an award-winning, online humanitarian news and analysis service covering parts of the world often under-reported, misunderstood or ignored. IRIN delivers unique reporting from the frontlines of humanitarian action to over 1 million online readers. It was launched in 1995 and is editorially independent. The service is delivered in English, French and Arabic.

## SERVICES

IRIN offers a broad range of media, including text, film, radio, photography and hard-copy publications. The global text service produces over 400 reports a month. IRIN's Somali radio station has blazed a trail for the past two years, broadcasting on short-wave into the country. IRIN also has an HIV/AIDS service, PlusNews.

IRIN's head office is in Nairobi, Kenya. Its regional desks in Nairobi, Johannesburg, Dakar, Dubai and Bangkok cover some 70 countries. These bureaus are supported by a network of local correspondents.



## DISTRIBUTION

IRIN offers personalized e-mail subscriptions and content delivery through RSS feeds, Twitter and Facebook.

# OCHA Online

<http://ochaonline.un.org/>

## PURPOSE

OCHA Online is the organization's corporate website. It provides basic information on what OCHA is, what it does and where it works. It provides access to many of the organization's information products and also serves as a gateway to OCHA's family of websites, including individual country and regional office sites, and flagship properties such as ReliefWeb and IRIN.

## SERVICES

Through its 'In Focus' section, OCHA Online provides visitors with photo galleries, films, maps and graphics for specific emergencies. It also provides promotional material for special events such as World Humanitarian Day (19 August).



## DISTRIBUTION

OCHA Online does not currently have an e-mail subscription service or RSS feed of new content, but an update to the site is planned for 2010.

# RedHum

www.redhum.org/

## PURPOSE

Launched in 2007, RedHum is a Spanish-language humanitarian information network that covers Latin America and the Caribbean. With focal points in Costa Rica, Dominican Republic, Ecuador, El Salvador, Guatemala, Honduras, Nicaragua, Panamá and Peru, RedHum facilitates access to humanitarian information.

Country focal points are located within the National Emergency Management Authority. During emergencies, they liaise with the Office of the Resident Coordinator to access key information products and to promote information sharing.



## SERVICES

RedHum collects and distributes reports, appeals, maps, plans, guidelines and other documents from over 600 information providers. The site is updated seven days a week. Since its inception in 2007, it has posted over 20,000 documents to the site.

## DISTRIBUTION

RedHum offers personalized e-mail subscriptions and content delivery through RSS feeds and Twitter.

# ReliefWeb

www.reliefweb.int/

## PURPOSE

Launched in 1996, ReliefWeb is the world's leading online gateway to information on humanitarian emergencies. It aims to inform decision makers on a broad range of humanitarian issues, including programming for preparedness, response and recovery as well as funding, research and advocacy.

## SERVICES

ReliefWeb collects and distributes reports, appeals, policy papers, maps and other documents from over 3,700 information providers. Over 67,000 documents were posted to the site in 2009. ReliefWeb also supports humanitarian professionals through resources such as job vacancies and training opportunities. The site is updated 24 hours a day through offices in New York, Geneva and Kobe, Japan.

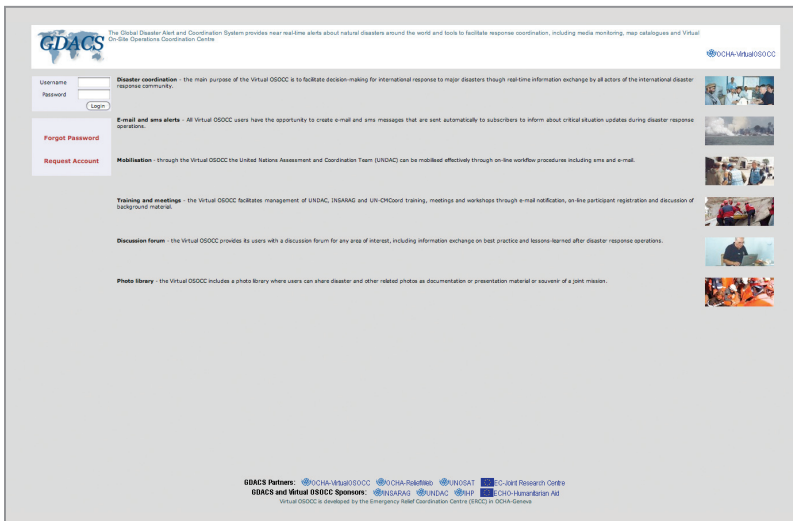
A major enhancement to ReliefWeb's platform and services is planned in 2010.

## DISTRIBUTION

ReliefWeb offers personalized e-mail subscriptions and content delivery through RSS feeds, Twitter and Facebook. Users can also create a "Briefing Kit", which quickly packages and emails the most useful documents on any country or emergency.

# Virtual OSOCC

www.gdacs.org/virtualosocc



## PURPOSE

The Virtual On-Site Operations Coordination Centre (Virtual OSOCC) is an online platform for disaster managers to exchange operational information in the immediate aftermath of a major sudden-onset disaster. It is an integral part of the Global Disaster Alert and Coordination System.

The Virtual OSOCC is only available for disaster managers in governments and disaster response organizations. Requests for a user account are evaluated by a Virtual OSOCC administrator.

## SERVICES

Within 30 minutes of the onset of a significant humanitarian emergency, a dedicated disasters discussion is opened. Users can exchange operational information in a structured format and obtain real-time situation updates from dedicated moderators.

The Virtual OSOCC provides links to maps, reports, guidelines, impact estimations and contributions. It includes a searchable contact database of some 11,000 disaster managers and disaster operation centres in governments and humanitarian organizations worldwide. Online procedures are available for managing the mobilization of rosters such as the United Nations Disaster Assessment and Coordination (UNDAC) system or environmental experts.

## DISTRIBUTION

Virtual OSOCC alert notifications are disseminated by SMS and e-mail to subscribers.

