

RDC - GOMA

EBOLA OPERATION

OCHA Information Product and Service Catalogue

United Nations Office for the Coordination of Humanitarian Affairs (OCHA),

May 2019

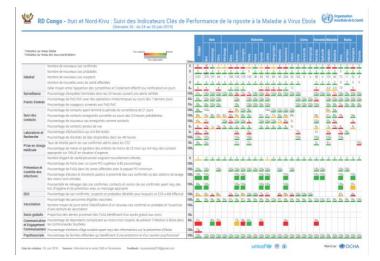
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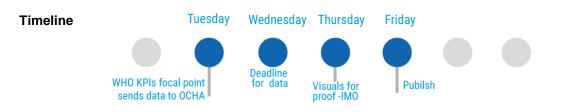
Information Products

KPI Outcome & Impact Monitoring

- **Description** A list of pre-established and agreed Key Performance Indicators from all the commissions derived from the Strategic Response Plan.
- Purpose It's an outcome monitoring visual aiming at assessing performance, as well as at providing record information for donors, partners and institutions to support analysis against the Strategic Response Plan.
- Frequency Weekly: Publication made no later than Friday of the next week.



- Audience Multiple audiences with different needs. The primary audience includes the sous-coordination, the EOC for operational purpose and Comité National de Concertation at national level for operational purpose. Other important audiences include Donors, civil society organizations, affected people, the media, the private sector and the general public at large.
- Focal point OCHA IMO at sous-coordination (Butembo, Beni, Bunia, Goma, EOC etc)
- Format An illustrator template and published on pdf A4 and A0
- Content The predefined KPIs from Commissions



- **Drafting** The Information Management Officer at the sous coordination level and the IMO focal point at the EOC take data prepared by the WHO KPIs focal point for graphics and layout.
- Clearance The Sous-coordinator and the EOC general coordinator
- **Distribution** Reliefweb, Google distribution list, Mailchimp

Activities Monitoring

- **Description** Qualitative operation-driven document intended to support the coordination of Ebola response at the three levels: sous coordination, EoC and CNC. It emphasise on gaps at activity and health zone level.
- Purpose As an operation-driven tool, it helps taking informed decision. Output monitoring aims at prioritizing 'non-operational' activities for remediation, and at providing a qualitative analysis to be triangulated with outcome monitoring. Data are obtained through a questionnaire-based interview and the support of sporadic field visits to assess accountability of responses given. Key informants are selected among coordinators of response activities as well as technical experts involved in the activities.

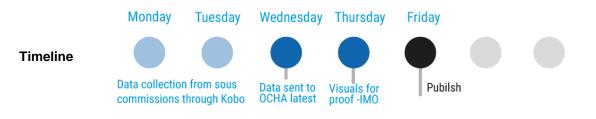
2010 RD Congo - Ituri et Nord-Kivu : Suivi des activités des commissions engagées dans a sui la riposte contre la Maladie à Virus Ebola (semaine 20 : du 13 au 19 mai 2019)

		_					_				
	Non Applicable	Besi	 						Kroan	la Videlais	Bunia
	III Non-évalué ou ND Non-opérationnel	5	8 8	2		8 2		2 8			88.
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E1. Appul et suivi psycho-social		6 Z O	2 6 6	2 2 3	23		2 2 4			122	6 2 6 #
E2. Education psychosociale							-				
E3. Distribution des kits adaptés											
Communication et Engager											
	nent Communautaire										
F1. Dialogue communautaire											
F2. Etudes et Enquêtes											
F3. Briefing des personnes clé											
F4. Supervision de la communica											
F5. Relais Communautaires actifs											
Fő. Formation des acteurs			_								
F7. Points Focaux			_	_							
F8. Réponse aux résistances											
F9. Communication publique			_	_							
F10. Recueil, Analyse et Réponse	aux rumeurs										
To Vaccination											
G1. Formation des équipes de var	cination				ш						
G2. Chaine de froid opérationnel											
G3. Collecte des données standar	rdisées							ш	0.0		
G4. Sulvi post-vaccination							т	TT			
G5. Vaccination des personnes él	igibles								0.00		HARD
Gő. Gestion des vaccins											
-In Logistique											
H1. Evaluation des besoins logist	iques							100	10.0		1000
H2. Achats et Approvisionnement	5							111			
H3. Chaine de froid							101	100	0.0		
H4. Logistique sanitaire											
H5. Gestion des camps, Héberger	nent, IT ET Comms							000			HERE
H6. Transport/ Véhicule								00			
H7. Stockage											

- **Frequency** Weekly: Publication made no later than Friday of the next week.
- Audience Multiple audiences with different needs. The primary audience includes the sous-coordination, the EOC for operational purpose and Comité National de Concertation at national level for operational purpose.

Other important audiences include Donors, civil society organizations, affected people, the media, the private sector and the general public at large.

- Focal point OCHA IMO at sous-coordination (Butembo, Beni, Bunia, Goma, EOC etc)
 - **Format** An illustrator template, published on pdf A4 and printed on both A4 and A0
- **Content** The output monitoring is composed of: a list of essential activities broken down by response 'pillars' (e.g. surveillance, IPC, case management) monitored against a series of pre-established criteria (attachment 2) to define their implementation status as: 'operational', 'partially operational' and 'non- operational', according to a specific set of criteria.

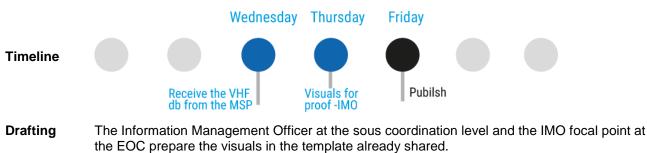


- **Drafting** The Information Management Officer at the sous coordination level and the IMO focal point at the EOC prepare the visuals in the template already shared.
- **Clearance** The Sous-coordinator and the EOC general coordinator
- Distribution Reliefweb, Google distribution list, Mailchimp

Ebola Response Dashboard

Description	The dashboard comprises of a number of selected of indicators that focus on the essential. It is succinct and decisive.	RD Congo - Ituri et Nord-Kivu : Tableau de bord de 1970 - 19700 - 19700 - 1970 - 19700 - 19700 - 19700 - 19700 - 19700 - 19700	I'état de la riposte de la MVE (semaine 30 : du 13 au 19 mai 2019) Indicateurs de performance dels Marcia de la reformación dels	Clear Cl
Purpose	It is one pager decision- making tool that helps to assess a situation, guides decisions, supports to communicate facts and motivates objective monitoring.		Monthly Processing in some particle of the some partis of the some particle of the some particle of the some partis	Image: Section of the sectio
Frequency	Weekly : Publication made no later than Friday of the next week.	A constraint of the second sec	Operational of the second sec	Alander DOCHA
Audience	Multiple audiences with different the EOC for operational purpo operational purpose. Other important audiences inco media, the private sector and	se and Comité National de clude Donors, civil society o	Concertation at national leve	el for
Focal point	OCHA IMO at sous-coordinati	on (Butembo, Beni, Bunia,	Goma, EOC etc)	
Format	An illustrator template, publish	ned on pdf A4 and printed o	n both A4 and A0	

Content The content includes data on surveillance, KPIs, funding information to give a broad view of the situation

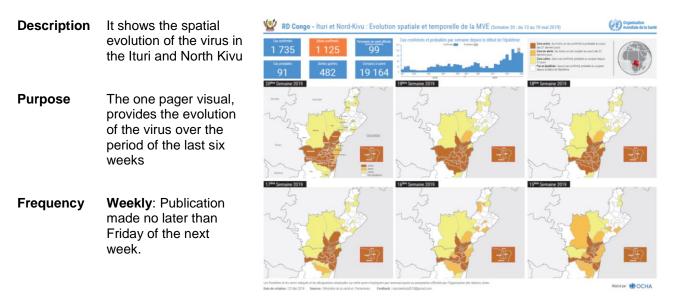


- **Clearance** The Sous-coordinator and the EOC general coordinator
- Distribution Reliefweb, Google distribution list, Mailchimp

Funding Update

Description	The funding flux, a one-pager product showing the Ebola SRP funding status.	V RD Congo - Ituri et Nord-Kivu : Détails des flux financiers de la riposte à la Maladie à Virus Ebola (Juin 2019)					
Purpose	Provides key figures on funding and equally shows funding progress within and across commissions and organizations as well.	109,33M reçu sur 147,88M prévu					
Frequency	Monthly : Publication made along others information products	Levine 2.5 X.5 Let Good and 2.5 1.7 Ga Ga Part Dray Mark 2.5 1.7 Ga Ga Ga Part Dray Mark 2.6 1.0 Ga Ga<					
Audience	Multiple audiences with different needs. The primary audience includes the sous-coordination, the EOC for operational purpose and CNC at national level for operational purpose.	**************************************					
	Other important audiences include Donors, civil society organizations, organizations, affected people, the media, the private sector and the general public at large.	Application State					
Focal point	OCHA IMO at sous-coordination (IMO focal point EOC)	* Sta Hannell, 133 4, 1370 6, 1370 6, 1370 6, 1370 6, 1370 7,					
Format	Infographic. A4 Portrait. Prepared in illustrator. Publi French	ished in Adobe Acrobat. Language(s):					
Content	Financing, donors, recipient organizations						
Trigger	When needed						
Drafting	The Information Management Officer at the sous coordination level and the IMO focal point at the EOC prepare the visuals in the template already shared.						
Clearance	World Bank and the EOC general coordinator						
Distribution	Reliefweb, Google distribution list, Mailchimp						
	IMOs send copies to UNHAS to put in its flights goin	g to Ituri and North Kivu.					

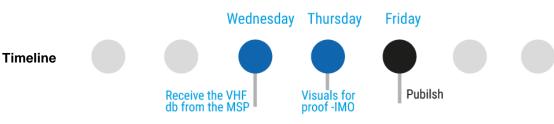
EVD Spatial Evolution



Audience Multiple audiences with different needs. The primary audience includes the sous-coordination, the EOC for operational purpose and Comité National de Concertation at national level for operational purpose.
 Other important audiences include Donors, civil society organizations, affected people, the media, the private sector and the general public at large.

Focal point OCHA IMO focal at EOC

- Format An illustrator template, published on pdf A4 and printed on both A4 and A0
- Content The content includes number of cases over the last six weeks of EVD



- **Drafting** The IMO focal point at the EOC prepare the visuals in the template already shared.
- Clearance The Sous-coordinator and the EOC general coordinator
- Distribution Reliefweb, Google distribution list, Mailchimp

3W-Ebola Partners Mapping

Description	This six-page product	💇 RD Congo - Ituri et Nord-Kivu : 3W Qui fait quoi Où - Riposte de la Maladie à Virus Ebola (Semaine 20 : du 13 au 19 mai 2019)						
prov the pres	provides an overview of the operational presence of partners in the Ebola affected zone.	A graviter sphil is dictarion of highlighting, et vincel platting,						
Purpose	Provides a comprehensive picture, by health zone and by commission, on who is doing what and where.	37 20 1 1 1 1 1 01G 01G 01G Agreest Government Movement Bellevit Immediate the source of the sour						
Frequency	Monthly	Aperces M <u>u</u> <u>z</u> <u>4</u> <u>2</u> <u>3</u> <u>4</u> <u>1</u>						
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Audience Multiple audiences with different needs. The primary audience includes the sous-coordination, the EOC for operational purpose and Comité National de Concertation at national level for operational purpose. Other important audiences include Donors, civil society organizations, affected people, the media, the private sector and the general public at large. **Focal point** OCHA IMO at sous-coordination (Butembo, Beni, Bunia, Goma, EOC etc) Format An illustrator template, ArcGIS, published on pdf A4 and printed on both A4 and A0 Commissions, Health zones and organizations Content 27 5 30 Timeline Pubilsh **Request for data** Send a reminder /isuals for proof -IMO from partners to partners for data

- Drafting The Information Management Officer at the sous coordination level and the IMO focal point at the EOC prepare the visuals in the template already shared.Clearance The Sous-coordinator and the EOC general coordinator
- **Distribution** Reliefweb, Google distribution list, Mailchimp IMOs send copies to UNHAS to put in its flights going to Ituri and North Kivu.

EVD Input Monitoring

Description	The input monitoring is composed of key numbers on assets and resources (e.g. stocks, supplies, ransportation, communication, vaccines, teams etc) and mapping of the number and the roles of human resources The products aims at identifying gaps, offering an overall visualization of the situation, providing a recording system/tracking of main assets utilized in the response for future planning and accountability.	<image/>	<complex-block></complex-block>	<page-header></page-header>	
Frequency	Monthly				
Audience Focal point	Multiple audiences with different the EOC for operational purpose. Other important audiences in media, the private sector and OCHA IMO at EOC Goma le	pose and Comité Natio nclude Donors, civil soo d the general public at	nal de Concertation a ciety organizations, af	t national level for	3
Format	An illustrator template, publi	ished on pdf A4 and pri	nted on both A4 and A	40	
Content	Commissions, Health zones	and organizations			
Timeline	27 Request for data from partners	30 Send a reminder to partners	2 Deadline for data	4 5 Visuals for proof -IMO	h
Drafting	The Information Manageme already shared.	nt Officer at the EOC G	oma prepare the visu	als in the template	
Clearance Distribution	EOC general coordinator ar Reliefweb, Google distrib IMOs send copies to UNHA	ution list, Mailchimp	ng to Ituri and North k	Kivu.	

Meeting Calendar

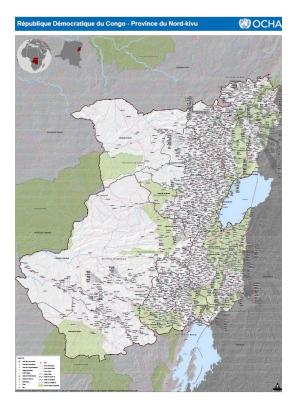
Description	A one-page product which provides an overview of all	Ŵ	RD Congo - Nord	-Kivu - Sous Coo Alimbongo	ordination de Bu	tembo - Calend	rier des réunio	NS - juillet 2019 Katwa	Kayna
	meetings scheduled in a month	×	(Auberge) Niekos Coordvatos, its lundo et juudo, 2010 Niekos Staaton (ja 1 is maria kernantis, 1710) Niekos de Argenesian, in juuda, 1900 Point faal: Jaan Kane, Ernel juuriaan Spipmal con Tra 4 500 (1927) passo	Annoongo	Constitution (Butternuo Kavan Scoolauter, tas kojaur, 193 Sectorgi Saja de la Scoolauter Renthal Di Saza Julia Sajar Tal-424 () pustarn Enel Anzyklaggnelicen	a contraction of the second	Notice Scondenter, that Hyper, 1940 Notice Desenter, that Hyper, 1940 Line Card Candonaster, Task Spare, 1940 Dist Studi Scholmen Schry Folges Tal (442) [3] E1881210 Studi Science Addama S	
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Purpose	Provides information on meeting venues, timing and focal points.	*				Nieven Commission, tool ini joon, 14/30 Coni CTE Baserice Sourt Incol Combo Lakala Bin Erval: toololikata@prod com Tel +CA3 (0) 813072040			
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Audience	Commissions, Agencies, Sous-coordination, Coordination
Focal point	OCHA IMO at sous-coordination (Butembo, Beni, Bunia, Goma, EOC, etc)
Format	Infographic. A4 Portrait. Prepared in Excel. Published in Adobe Acrobat. Language(s):
Content	Commissions, Health zones and organizations
Timeline	When needed
Drafting	The Information Management Officer at the sous coordination level and the IMO focal point at the EOC prepare the visuals in the template already shared.
Clearance Distribution	The Sous-coordinator and the EOC general coordinator Google distribution list, Mailchimp

Reference Maps and Thematic Maps

The reference and thematic maps provide all essential baseline information regarding administrative boundaries transportation, hydrology, vegetation, schools, health structure and other relevant information of the affected provinces
Provides information of the countries administrative data and infrastructure, as well as thematic analysis
According to changes
MoH, agencies, donors, the media and the general public at large.

Focal point OCHA Information Management TEAM



- Format Prepared in ArcGIS and Illustrator. Published in Adobe Acrobat. Language(s): French
- Content Common Operational Datasets and thematic data
- Drafting Drafted by EOC Goma's IM focal point
- Proofreading Initial proofreading by IM Team leader and secondary proofreading by client
- Clearance NA
- Distribution Google distribution list, Mailchimp and Clients

Information services

List of Partners

Description	The Partners' List (PL) is a constantly updated	1		LISTE D		- Nord Kivu - Sous co		S EBOLA	Organisation mondiale de la	Santé
	database of contact	Organisation 📰 🙀		Prenama	Noma	- Rôle	E-mail 1	Téléphone 1 💌 🖬	Entité de coordination	SZ 132
	deteile fee EV/D	BCZ	Dr	Bernisse Christian	Danga Malu wa Malu	Vice-Président / Base des données Membre	dangayema@gmail.com christianmalu510@gmail.com	+243814 656 579 +243816 655 011	Sous-coordination	
	details for EVD	CARITAS	Dr	Daniel	Mukadi	Président	drmukadi@gmail.com	+243812 965 243	Contraction of the local distance of the loc	_
	rocoonco portnore	CDC Africa	Dr	Fabrice Franck	Mambu Muhindo Fikiri	Vice-Président / Logistique Président	mambumbika2@gmail.com franck@omail.com	+243854 684 837 +243997 294 030		
	response partners,	CORDAID	Dr	Germain	Cimanuka	Membre	cgermain@internationalmedicalcorp	821160851	Lieu d'entité de coordin §	1 No.
	observer agencies and		Dr	Adonis Tony	Nteranya Musole Byamungu Mungweto	Vice-Président / Opérations Membre	adonisnteranya@gmail.com tbyamungu@unicef.org	+243997 623 081 +243999 098 668	Beni	
	5	CR-RDC	Dr	Bibiche	Matady	Président	bbcengumba@gmail.com	+243815 180 331		
	other important	DRC	Dr	Michel Conde	Sakata Siaka	Vice-Président / Base des données Membre	sakatamichel@gmail.com dielikansiaka@gmail.com	+243822 747 441 +243824 828 754		
	•	FARDC	Dr	Gisele	Kilomba Zeka	Membre	giselezeka2019@gmail.com	+243994 696 399		
	stakeholders, including	IMC Y	Dr	Enoch Gloriette	Muhindo Valyathire Sifa Masilya	Membre Membre	muhindovalyathire@gmail.com victorieuxu@gmail.com	+243998 680 857 +243997 328 318		
		Commission 🚈 🏹	Dr	Césarine	Mapendo Masiri	Membre	cesmape2016@gmail.com	+243990 551 912		
	individual focal points	Communication	Dr	Marius Muzafalu	Anani Esuku Senyonga	Membro	maruisanani10@gmail.com kingmuzafalu@yahoo.com	+243993 233 825 +243971 721 977		
	•	Coordination	Dr	John	Mumbere	Vice-Président / Base des données	a	+243998 847 635		
	for different areas of	Enterrement Digne et Séc.	Dr	Zoumana Robert	Ouattara Makasi Menge	Membre Membre	watzoom@yahoo.fr robertmakasi@rescue.org	+243825 644 271 814805236	[Data	×- 57
		Gestion de Enformation	Dr	Minahawa	Sangaré	Membro	msangare@internationalmedicalcorg	899436045		ši 72
	work, collected to both		Dr Dr	Jérimie	Nday Musema	Membre	jeremienday@outlook.fr	811346392 823781712	Coordonnateur	
		Laboratoire	Dr	Synie Samuel	Musema Maombi Muhindo	Président	musemasylvie@gmail.com muhindosamuelm@gmail.com	994264836	Membre	
	facilitate	Logistique	Dr	Gaston	Tshapenda	Coordonnateur	tshapindon86@gmail.com	(vide)	Président	
	laointato	Prévention	Mme	Thethe Vinciane	Ngwaka Sibkasibka Bheighilana	Secrétaire Vice-Président / Base des données	thethenguanga@gmail.com vincianebheighe@gmail.com	+243828 965 977 +243970 262 429	Secrétaire	
	communication among	Prise en charge	Mme	Roberte	Masika Matambo	Secritaire	robertebien08@omail.com	+243970 855 305	are Dutation (Dera des d	lonnées
	5	Psycho-Social	Mme Mme		Bashengezi Mango Bulabula Sakina	Membre	mangomira@ya roberteblen08@gma olniasbulabulas Row: Mme - Roberte -		- robertebien08@gmail.comatique	
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	Planning Cell.	* M. C. Martin	Mme		Silwasi Booonda Wetshi	Membre	helenesilwasi@gmail.com wolandabongooda1/Bemail.com	+243891 174 062 827994658		

- **Purpose** Provides up-to-date contact lists to the EVD partners. The list can be composed from contacts provided by the MoH, existing coordination mechanisms, organizations working in the response, etc. As for the 3W, the PL will provide also where individual responders are geographically based to facilitate coordination.
- Frequency Updated continuously. Checked weekly.
- Audience Ministry of Health, Sous-coordination, General Coordination, agencies, donors, and partners
- Focal point OCHA IMO at sous-coordination (Butembo, Beni, Bunia, Goma, EOC etc)
- Format Access db, Excel published on pdf A4
- **Content** Contact information (name, organization, job title, email address, phone number, location)
- Timeline SOP
- Drafting Not applicable
- Clearance SOP
- **Distribution** Google distribution list, Mailchimp

EVD response Website (under construction)

Description	Information sharing and coordination platform, documentation repository for the Ebola operation	Internet of Annual Annua Annual Annual Annua	Dimension statistics The Dimension statistics 3 0 0 111 3 0 0 0 Dimension statistics 3 0 0 0 0 Dimension statistics 2 2 2 2 2 2 2 2 2 9 1 1 1 94	Annue
Purpose	Provides operational information adapted to the sous-coordination specific context	strutor executive to the second of the the second of the second	Compare Can and the second	Table • • • • • • • • • • • • • • • • • • •
Frequency	Updated continuously. Checked weekly.	e contrator o trabaso e contrator o trabaso messione messione menune d'appret contratore menue Capp e Dause	No.	 Known in a Scientific a straint Known Scientific A straint Known Scientific A Science (see Scientific Kildelake), is notified in lass scientific Kildelake, is notified in the scientific A science (see Scientific A), while we shall be a scientific A) and the science (see Scientific A), while we have the Konstillate, while we have the science (see Scientific A).
Audience	Public: Ministry of Health, Sous-coordination, General Coordination, agencies, donors, and partners			
Focal point	OCHA IM team			
Format	Online. Language(s): French, Kiswaheli published concurrently			
Content	Upcoming meetings, contacts, documents, assessments, maps			
Location	NA			
Management	SOP			
Quality Control	The IM team Leader is responsible for needed.	or maintaining	the site and updating the conten	t if and when
Promotion	Links includes in email signatures of	all MoH and C	OCHA staff	