

FIS Remote support to country and regional offices during the COVID-19 pandemic

April 2020

During the COVID-19 pandemic, the Field Information Services (FIS) section of the Information Management Branch (IMB) is providing remote support to regional and country offices through the provision of standardized tools and services, data scrutiny, remote surge requests and coordination of IM partners.

**COVID-19 Global**

Contact: Janet O’Callaghan

* Questions related to linkages to global COVID-19 response

**Surge requests**

Contact: Eva Vognild

* Review and advice on requests for remote IM surge

**Information Management Toolbox**

Contact: Kristina Mckinnon

* FIS collects and shares best IM practices in the context of infectious disease outbreaks on the IM Toolbox:

<https://humanitarian.atlassian.net/wiki/spaces/imtoolbox/pages/222429336/Infectious+Disease+Events>

* Page specific to COVID-19 which includes examples and templates

**Common Operational Datasets (CODs)**

Contact: Kristina Mckinnon and Tom Haythornthwaite

* Scrutiny and cleaning of Core CODs and country–specific CODs
* Identification of health boundaries and other potential CODs
* Uploading of datasets to HDX with appropriate metadata
* Compatible P-coding of other datasets

**Who does What Where (3W)**

Contact: Kristina Mckinnon

* Support in aligning national 3W

**Humanitarianresponse.info (HR.info) COVID-19 pages**

Contact: Adrian Ciancio and Marina Colozzi

* Support in the set-up of COVID-19 pages on HR.info (template)
* Advice on the use of the COVID-19 theme on HR.info
* Set up of Google Suite accounts which allow you to have 30 GB of free storage and access to all Google Suite features (groups, calendar, hangouts, etc.)

**Contact management**

Contact: Adrian Ciancio and Marina Colozzi

* We continue to support HID until Jan 2021 although we do not encourage offices to use it. We also support offices that manage contacts on spreadsheets and want to link to the lists from your HR.info page.

**INFORM for epidemics**

Contact: Andrew Thow

* INFORM has a number of published and unpublished indicators and composite indexes that can help to understand countries’ vulnerability and coping capacity to diseases. INFORM risk assessment methodologies can also be adapted to countries or regions.

**The FIS Team**

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